

POPULAR FEATURES

| | | |
|--------------------------|---|---|
| Anonymous Call Rejection | Incoming calls from blocked telephone numbers receive a message that you do not accept calls from blocked numbers | Press *77 to activate, *87 to deactivate |
| Call Blocking | Callers included on this list are blocked but hear a message that you are not currently accepting calls | Manage this feature online |
| Call Forwarding | Send your incoming calls to another telephone number | Press *72 , after tone, enter number to forward calls to; to cancel *73 |
| Do Not Disturb | Incoming calls receive a message that you are not currently accepting calls | Press *78 to activate, *79 to deactivate |

These are just a few of the great features that are included FREE with your Armstrong Talk service!

For more information, please visit ArmstrongOneWire.com/support/telephone

ENHANCED SPAM BLOCKING

This Caller ID feature automatically scans all incoming calls and blocks fraudulent calls before your phone even rings! Labels suspect calls with a SPAM warning on your Caller ID. It's included FREE with your telephone service.



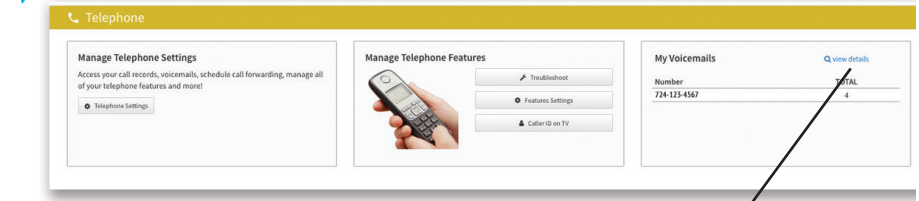
PRIVACY DEFENDER

Privacy Defender is a subscription service which allows you to control incoming calls, giving you the ability to screen and reject unwanted calls from telemarketers, robocalls, and anonymous numbers. Purchase this feature online or call Customer Service. For set up, press ***94**.

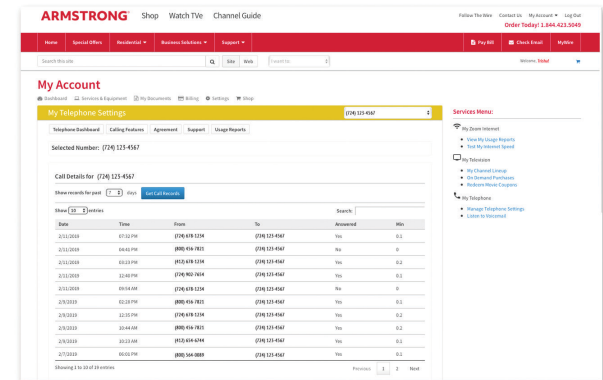
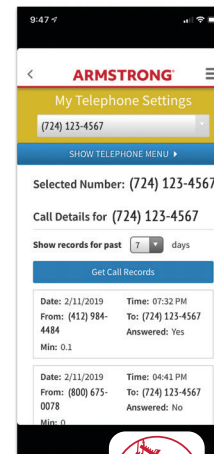
Visit ArmstrongOneWire.com/support/telephone for more Information and to subscribe.

MANAGE YOUR TELEPHONE FEATURES ONLINE

Manage your features and listen to voice mail by logging into your account on ArmstrongOneWire.com or on the Armstrong app!



Log into your account dashboard, choose Telephone. Click on "View Details" under My Voicemails to show call records, listen to voice mail, and more.



- Manage your voicemail
- Set Call Forwarding
- Download voice messages
- Set number of rings to answer
- Turn voice mail on and off
- Add Privacy Defender
- Block international calls
- Change settings
- View call log
- Block numbers and much more!

VOICE MAIL QUICK START GUIDE

Armstrong Voice Mail (VM) will let you know when you have new messages. Your message indicator depends on the type of telephone you have. You will typically hear either a stutter-tone when you pick up your receiver, or see a message waiting light on the telephone indicating that you have a new message.

AVAILABLE FOR ALL MENUS

0 Help **8** Pause/Continue ***** Previous Menu/Exit

ACCESSING YOUR ACCOUNT

*******9****8** Access your VM from your home telephone

If you're away from home, dial your home telephone number then press ***** enter your passcode, and press **#**

NOTE: The first time you access VM, you will need to enter a four digit passcode. The default code is **1****2****3****4**

MAIN MENU

Follow the steps to access your account. The attendant will notify you if you have new messages from the main menu.

1 Play messages **4** Mailbox settings
3 Setup greetings **2** Review deleted messages

MESSAGE PLAYBACK OPTIONS

7**7** Rewind 5 seconds or **1** to restart
9**9** Skip forward 5 seconds or **#** to skip to next message
9 Save your message
3 Delete your message
6**6** Get envelope info - after listening to your message
6 Increase volume **7** Slow playback **9** Fast playback

PERSONAL VOICE MAIL OPTIONS

Armstrong VM can be personalized to answer your calls in a number of ways.

GREETINGS SET UP

From the main menu, press **3** to set up a greeting.

1 Personal greeting **5** Busy greeting
2 Extended absence greeting **6** Out-of-hour greeting
3 System generated greeting including your name

Follow the system prompts to record, set up and when applicable, activate your selected greeting.

MAILBOX SETTINGS

HANDS FREE AND TIME SAVER OPTIONS

To enable auto-play of messages, press **1** then **1** again to turn feature on/off

To play Urgent messages first, press **2** then **1** to turn the feature on /off

To play the message envelope by default, press **3** to select VM Preferences; then **1** to turn the feature on/off

CHANGING YOUR PIN

From the main mailbox menu, press **3** for Security Options

To change your PIN, press **1** then enter your PIN using 1-20 digits.

When complete, press **#**

You will be asked to confirm your PIN by re-entering it, press **#** to confirm

SKIPPING YOUR PIN

From the main mailbox menu, press **3** for Security Options

Press **3** to turn on/off the "skip your pin" feature; press **1** to complete

NOTIFICATION SETTINGS

From the main mailbox menu, press **5** for Notifications Options

To turn the Message Waiting Indicator on/off, press **1**

