

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

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For any service listed in the New York State Telecommunications Association, Inc., Tariff P.S.C. No. 2 - Telephone, which this Company concurs in, that carries a rate designation of N/A in Section 3 of the tariff, the Company does not offer, and is in no way obligated to offer the service. All non-basic service offerings are subject to the availability of facilities.

Date Issued: July 31, 2003

Date Effective: August 31, 2003

Issued By: Jay Sedwick, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

Section 1  
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Concurrence & Exceptions

The Armstrong Telephone Company concurs in the rules and regulations contained in the New York State Telecommunications Association's tariff PSC No. 2 - Telephone. (C)  
The following exceptions apply:

Section	Page Number	Description of Exception
1	N/A	No Exceptions
2	N/A	No Exceptions
3	N/A	No Exceptions
4	N/A	No Exceptions
5	N/A	No Exceptions
6	1	Four Party Service is not offered within the Base Rate area
7	N/A	No Exceptions
8	N/A	No Exceptions
9	1	The company does not offer Basic or Expanded Lifeline Service
10	N/A	No Exceptions
11	N/A	No Exceptions
12	N/A	No Exceptions
13	N/A	No Exceptions

Date Issued: July 31, 2003

Date Effective: August 31, 2003

Issued By: James D. Mitchell, President, Addison, New York

Armstrong Telephone Company

Section 2  
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EXCHANGE DESCRIPTION

**Exchange Name:** Woodhull

**Base Rate Area Boundaries:** The area within one-half mile radius from the central office in Woodhill, Steuben County, New York.

**Exchanges in the Local Calling Area:**

Exchange Name: Addison  
Exchange NXX: 359

Exchange Name: Troupsburg  
Exchange NXX: 525

Exchange Name: Whitesville  
Exchange NXX: 356

Date Issued: October 1, 1989

Date Effective: January 1, 1990

Issued By: Jud L. Sedwick, President, Addison, New York

Armstrong Telephone Company

Section 2  
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EXCHANGE DESCRIPTION

**Exchange Name:** Whitesville

**Base Rate Area Boundaries:** The area within one-half mile radius from the exchange building in Whitesville, New York.

**Exchanges in the Local Calling Area:**

Exchange Name: Addison  
Exchange NXX: 359

Exchange Name: Woodhull  
Exchange NXX: 458

Exchange Name: Troupsburg  
Exchange NXX: 525

Date Issued: October 1, 1989

Date Effective: January 1, 1990

Issued By: Jud L. Sedwick, President, Addison, New York

PSC No. 2 - Telephone

Armstrong Telephone Company

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EXCHANGE DESCRIPTION

**Exchange Name:** Troupsburg

**Base Rate Area Boundaries:** The area within one-half mile radius from the exchange building in Troupsburg, New York.

**Exchanges in the Local Calling Area:**

Exchange Name: Addison  
Exchange NXX: 359

Exchange Name: Woodhull  
Exchange NXX: 458

Exchange Name: Whitesville  
Exchange NXX: 356

Date Issued: October 1, 1989

Date Effective: January 1, 1990

Issued By: Jud L. Sedwick, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

Section 3  
Third Revised Page 1  
Superseding Pending Second Revised Page 1

RATES

A. Group One (General Rules and Regulations)

	Residential	Business
1. Special Assembly Quotation Charge....	\$N/A	\$N/A
2. Return Check Charge.....	\$10.00	\$10.00
3. Late Payment Charge.....	1.5%	1.5%

Date Issued: July 22, 2011

Date Effective: August 22, 2011

Issued By: James Mitchell, President, Addison, NY

## RATES

## B. Group Two (Connection Charges)

	Residential	Business	
1. Service Order Charge	\$7.00	\$15.00	
2. Record Order Charge	\$7.00	\$15.00	
3. Central Office Line Charge	\$9.00	\$15.00	
4. Line Change Charge	\$N/A	\$N/A	
5. Premises Visit Charge	\$25.00	\$25.00	
6. Network Interface Jack Installation Charge	\$5.00	\$5.00	
7. Rewire Charge	\$N/A	\$N/A	
8. Maintenance Service Charge			
Flat Rate.	\$N/A	\$N/A	
First 1 Hour	\$45.00	\$45.00	
Each Additional .5 Hour	\$22.50	\$22.50	
9. Network Access Charge	\$N/A	\$N/A	
10. Central Office Network Connection Charge.	\$N/A	\$N/A	
11. Premises Connection Work Surcharge.	\$N/A	\$N/A	
12. Access Wire Charge.	\$N/A	\$N/A	
13. Data Base Administration Charge	\$N/A	\$N/A	
14. Restoral Charge	\$N/A	\$N/A	
15. Moves	\$N/A	\$N/A	
16. Additional Line Charge.	\$N/A	\$N/A	
17. Premium Installation Charge	\$N/A	\$N/A	
18. *Telecommunications Service Priority Administrative Charge	\$54.63	\$54.63	(N)

Date Issued: November 24, 2004

Date Effective: December 24, 2004

Issued By: James D. Mitchell, President, Addison, New York

\*Issued in compliance with Commission Order in Case 03-C-0922 dated July 28, 2004.

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

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RATES

C. Group Three (Construction Charges)

1.	Annual Wireline Pole Attachment Rate .....	\$3.11	(C)
2.	Annual Wireless Pole Attachment Rate .....	\$3.11 per foot	(N)

*Issued in compliance with Order in Case No.16-M-0330, dated March 14, 2019.*

Date Issued: June 12, 2019

Date Effective: August 1, 2019

Issued By: James Mitchell, Vice President, Addison, New York



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Section 3  
First Revised Page 4  
Superseding Original Page 4

RATES

D. Group Four (Billing)

	Residential	Business
1. Monthly Multiple Bill Charge.....	\$N/A	\$N/A
2. Maximum Number of Duplicate Bills.....	N/A	N/A
3. Dial-A-Visit Message Detail Charge.....	\$1.50	\$N/A
4. Special Billing Detail Charge.....	\$N/A	\$N/A
5. Monthly Large Print Bill Charge.....	\$N/A	\$N/A
6. Government Voucher Charge.....	\$N/A	\$N/A

Date Issued: September 17, 1990      Date Effective: January 1, 1991

Issued By: Jud Sedwick, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

Section 3  
Original Page 5

RATES

E. Group Five (Interconnection)

NO RATES FOR THIS SECTION AT THIS TIME

Date Issued: October 1, 1989    Date Effective: January 1, 1990

Issued By: Jud Sedwick, President, Addison, New York

RATES

F. Group Six (Local Exchange Services)  
All Exchanges

	Residential	Business
Flat Rate Exchange Service (Basic Service)		
Individual Line.....	\$23.00	\$25.10 (C)
Two-Party Line.....	\$N/A	\$N/A
Four-Party.....	\$N/a	\$N/A
Multi-Premises (per premises).....	\$N/A	\$N/A
Trunk Rate.....	\$N/A	\$N/A
Joint User Service.....	\$N/A	\$N/A
Message Rate Exchange Service (Individual Line Only)		
Untimed Message.....	\$N/A	\$N/A
Allowance.....	N/A	N/A
Timed Message.....	\$N/A	\$N/A
Basic Budget.....	\$N/A	\$N/A
Auxiliary Line.....	\$N/A	\$N/A
Trunk Rate (first trunk).....	N/A	\$N/A
Allowance..... N/A		N/A
Trunk Rate (each additional trunk)....	N/A	\$N/A
Allowance.....	N/A	N/A
Message Unit.....	\$N/A	\$N/A
Timed Unit		
First N/A Minute.....	\$N/A	\$N/A
Each Additional Minute.....	\$N/A	\$N/A

*\* Issued in compliance with Commission Order in Case No. 07-C-0349 December 18, 2010*

Date Issued: November 19, 2013

Date Effective: February 1, 2014

Issued By: James Mitchell, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

Section 3  
Original Page 07

RATES

F. Group Six (Local Exchange Services)

All Exchanges

Residential      Business

Monthly Locality Rates

Individual Line

Locality A.....	\$N/A	\$N/A
Locality B.....	\$N/A	\$N/A
Locality C.....	\$N/A	\$N/A
Locality D.....	\$N/A	\$N/A
Locality E.....	\$N/A	\$N/A
Locality F.....	\$N/A	\$N/A
Locality G.....	\$N/A	\$N/A
Locality H.....	\$N/A	\$N/A
Locality I.....	\$N/A	\$N/A
Locality J.....	\$N/A	\$N/A
Locality K.....	\$N/A	\$N/A

Date Issued: October 1, 1989      Date Effective: January 1, 1990

Issued By: Jud Sedwick, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

Section 3  
Original Page 08

RATES

F. Group Six (Local Exchange Services)

All Exchanges

Monthly Locality Rates (cont'd)

	Residential	Business
Two-Party Line		
Locality A.....	\$N/A	\$N/A
Locality B.....	\$N/A	\$N/A
Locality C.....	\$N/A	\$N/A
Locality D.....	\$N/A	\$N/A
Locality E.....	\$N/A	\$N/A
Locality F.....	\$N/A	\$N/A
Locality G.....	\$N/A	\$N/A
Locality H.....	\$N/A	\$N/A
Locality I.....	\$N/A	\$N/A
Locality J.....	\$N/A	\$N/A
Locality K.....	\$N/A	\$N/A

Date Issued: October 1, 1989      Date Effective: January 1, 1990

Issued By: Jud Sedwick, President, Addison, New York

Armstrong Telephone Company

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 First Revised Page 9  
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RATES

F. Group Six (Local Exchange Services)

All Exchanges

	Residential	Business	
Seasonal Service			
Option One			
Minimum Period of Service.....	3 MTH	N/A MTH	(C)
Minimum Regular Service Period.....	1 MTH	N/A MTH	(C)
Maximum Seasonal Service Period.....	7 MTH	N/A MTH	(C)
Discount Rate.....	50 %	N/A %	(C)
Reconnection Rate.....	\$0	\$N/A	(C)
Option Two			
Regular Service Period.....	N/A	to N/A	
Reconnection Charge.....	\$N/A	\$N/A	
Suspended Service			
Maximum Suspended Service Period.....	N/A MTH	N/A MTH	
Discount Rate.....	N/A %	N/A %	
Individual Line.....	\$N/A	\$N/A	
Two-Party Line.....	\$N/A	\$N/A	
Four Party.....	\$N/A	\$N/A	
Metered Service.....	\$N/A	\$N/A	

Date Issued: September 25, 1997  
 27, 1997

Date Effective: December

Issued By: J. L. Sedwick, President, Addison, New York





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Armstrong Telephone Company

Section 3  
Eighth Revised Page 10  
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RATES

F. Group Six (Local Exchange Services)

All Exchanges

Direct Inward Dialing Service

Monthly Trunk Rate

Rotary.....	\$ N/A
Tone.....	\$ N/A
Monthly Directory Rate .....	\$ N/A
(per N/A directory numbers)	

	Residential	Business
Off-Premises Extension Service		
Monthly Rate.....	\$ N/A	\$ N/A

Monthly Exchange Access Line Mileage Charges

Individual (per 1/4 mile).....	\$.10	\$N/A
Two-Party (per 1/4 mile).....	\$.05	\$N/A
Trunk (per 1/4 mile).....	\$.10	\$N/A

	Per 1/4 Mile Rate	Minimum Rate
--	----------------------	-----------------

Off-Premises Extension Service (per 1/4 mile)

General Distribution.....	\$ 1.75	\$ 1.75
Non-General Distribution.....	\$ 1.75	\$ 1.75
Interexchange.....	\$ N/A	\$ N/A

Date Issued: July 22, 2011

Date Effective: August 22, 2011

Issued By: James Mitchell, President, Addison, NY

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

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First Revised Page 11  
Superseding Original Page 11

RATES

F. Group Six (Local Exchange Services)

All Exchanges

Foreign Exchange Service

Mileage Rates

Monthly  
Rate

Minimum  
Rate

Intracompany Circuits

Adjacent Exchanges With Toll.....	\$N/A	\$N/A
Adjacent Exchanges W/O Toll .....	\$N/A	\$N/A
Non-adjacent Exchanges With Toll.....	\$N/A	\$N/A
Non-adjacent Exchanges W/O Toll.....	\$N/A	\$N/A

Intercompany Circuits

Adjacent Exchanges With Toll.....	\$2.50	\$2.50
Adjacent Exchanges W/O Toll.....	\$.70	\$.70

Toll Substitute Charge

Regular Access Line.....	\$ N/A
Tie Line.....	\$ N/A
Administrative Charge.....	\$ 1.00

Date Issued: September 17, 1990      Date Effective: January 1, 1991

Issued By: Jud Sedwick, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

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 Second Revised Page 12  
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 First Revised Page 12 Pending

RATES

G. Group Seven (Supplemental Services)

	Residential		Business	
	Min	Max	Min	Max
1. Touch Tone	\$N/A	\$N/A	\$N/A	\$N/A
2. Custom Calling Service				
Call Waiting	\$1.50	\$3.50	\$2.00	\$4.00
Cancel Call Waiting	\$1.00	\$1.50	\$1.00	\$2.00
Call Waiting with Cancel Call Waiting	\$N/A	\$N/A	\$N/A	\$N/A
Call Forwarding	\$1.00	\$1.75	\$1.50	\$2.25
Call Forward-Busy	\$N/A	\$N/A	\$N/A	\$N/A
Call Forward-Don't Answer	\$N/A	\$N/A	\$N/A	\$N/A
Call Forward-Busy or Don't Answer	\$N/A	\$N/A	\$N/A	\$N/A
Three Way Calling	\$1.50	\$2.50	\$2.00	\$3.75
Speed Calling 8-Code	\$1.00	\$1.75	\$1.50	\$2.25
Speed Calling 30-Code	\$2.00	\$3.25	\$2.50	\$4.00
Call Restriction	\$N/A	\$N/A	\$N/A	\$N/A
Intercom Calling	\$N/A	\$N/A	\$N/A	\$N/A
Call Transfer	\$N/A	\$N/A	\$N/A	\$N/A
Reminder Service	\$1.00	\$1.75	\$1.50	\$2.25
Hot Line	\$N/A	\$N/A	\$N/A	\$N/A
Warm Line	\$N/A	\$N/A	\$N/A	\$N/A

Date Issued: April 29, 1994

Date Effective: June 1, 1994

Issued By: Jay Sedwick, President, Addison, New York

Armstrong Telephone Company

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 Superseding Third Revised Page 13

RATES

G. Group Seven (Supplemental Services)

	Residential		Business		
	Min	Max	Min	Max	
2. Custom Calling Service (cont'd)					
Consultation Hold	\$N/A	\$N/A	\$N/A	\$N/A	
Last Number Redial	\$N/A	\$N/A	\$N/A	\$N/A	
Hold	\$N/A	\$N/A	\$N/A	\$N/A	
Distinctive Ringing	\$N/A	\$N/A	\$N/A	\$N/A	
Call Forwarding USP	\$N/A	\$N/A	\$N/A	\$N/A	
Two Feature Discount	N/A	N/A	N/A	N/A	(C)
Three Feature Discount	"	"	"	"	
Four or More Feature Discount	"	"	"	"	

3. Custom Calling Packages

7

(L)

J

Date Issued: August 21, 2019

Date Effective: June 1, 2001

Issued By: James D. Mitchell, President, Addison, New York

## RATES

## G. Group Seven (Supplemental Services)

## 3. Custom Calling Packages (CONT'D)

	Residential		Business		
	Min	Max	Min	Max	
4. Remote Call Forwarding	\$N/A	\$N/A	\$N/A	\$N/A	
5. Multiline Hunt Service	\$N/A	\$N/A	\$2.82	\$2.82	
6. Extended Number Referral Service	\$N/A	\$N/A	\$N/A	\$N/A	
7. Data Security Service	\$N/A	\$N/A	\$N/A	\$N/A	
8. Busy Verification	\$N/A	\$N/A	\$N/A	\$N/A	
9. Interruption Service	\$N/A	\$N/A	\$N/A	\$N/A	
10. Directory Assistance	\$.45	\$.45	\$.45	\$.45	
11. Directory Assistance Call Completion	\$N/A	\$N/A	\$N/A	\$N/A	
12. Toll Restriction	\$3.00	\$3.00	\$3.00	\$3.00	
13. *Critical Facilities Administration Service per Hour	\$120.00	\$200.00	\$120.00	\$250.00	(N)

Date Issued: December 15, 2004

Date Effective: January 13, 2005

Issued By: James D. Mitchell, President, Addison, New York

\*Issued in compliance with Commission Order in Case 03-C-0922 dated July 28, 2004.



RATES

G. Group Seven (Supplemental Services)

	Residential		Business		
	Min	Max	Min	Max	
13. Voice Mail Service					(C)
Basic Service	\$0.50	\$10.00	\$0.50	\$10.00	(T)(C)
Call Answering Feature	\$N/A	\$N/A	\$N/A	\$N/A	
Maximum Message Length (seconds)	10 Sec.	120 Sec.	10 Sec.	120 Sec.	(C)
Maximum Total Messages Stored	1	100	1	100	(C)
Voice Mail 1 Service	\$1.00	\$10.00	\$1.00	\$10.00	(N)
Maximum Message Length (seconds)	10 Sec.	120 Sec	10 Sec	120 Sec.	(N) (N)
Maximum Total Messages Stored	1	100	1	100	(N) (N)
Voice Mail 2 Service	\$1.00	\$10.00	\$1.00	\$10.00	(N)
Maximum Message Length (seconds)	10 Sec.	120 Sec	10 Sec	120 Sec.	(N) (N)
Maximum Total Messages Stored	1	100	1	100	(N) (N)
Voice Mail 3 Service	\$1.00	\$10.00	\$1.00	\$10.00	(N)
Maximum Message Length (seconds)	10 Sec.	120 Sec	10 Sec	120 Sec.	(N) (N)
Maximum Total Messages Stored	1	100	1	100	(N) (N)
Additional Mailboxes	\$0.50	\$10.00	\$0.50	\$10.00	(N)

Date Issued: August 21, 2019

Date Effective: June 1, 2001

Issued By: James D. Mitchell, President, Addison, New York

RATES

G. Group Seven (Supplemental Services)

Custom Calling Feature packages

Residential and Business

7

- Select Basic: Voice Mail 1 Service; Caller ID with Name; Call Waiting; and any additional features at a 10% discount.
- Select Deluxe: Voice Mail 1 Service; Caller ID with Name; Call Waiting; Reminder Service; Call Forwarding; 3-Way Calling; Return Call (\*69); and any additional features at a 20% discount.
- Select Premium: Voice Mail 2 Service; 2 Additional Mailboxes; Caller ID with Name; Call Waiting; Reminder Service; Call Forwarding; 3-Way Calling; Return Call (\*69); Repeat Call (\*66); Speed Call 8; and any additional features at a 25% discount.
- Select Ultra: Voice Mail 3 Service; 3 Additional Mailboxes; Caller ID with Name; Call Waiting; Reminder Service; Call Forwarding; 3-Way Calling; Return Call (\*69); Repeat Call (\*66); Speed Call 8; Anonymous Call Rejection (No Solicitations); and any additional features at a 33% discount.

(N)

	Residential		Business	
	Min	Max	Min	Max
Select Basic	\$3.00	\$20.00	\$3.00	\$20.00
Select Deluxe	\$3.00	\$20.00	\$3.00	\$20.00
Select Premium	\$3.00	\$20.00	\$3.00	\$20.00
Select Ultra	\$3.00	\$20.00	\$3.00	\$20.00

J

Date Issued: August 21, 2019

Date Effective: June 1, 2001

Issued By: James D. Mitchell, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

Section 3  
 Second Revised Page 14B  
 Superseding First Revised Page 14B

RATES

G. Group Seven (Supplemental Services)

	Residential		Business		
	Min	Max	Min	Max	
13. CLASS Services					
Caller ID	3.00	7.00	3.00	7.00	
Caller ID with Name	5.00	7.00	5.00	7.00	
Call Return (per use)	1.50 .25	5.50 1.00	1.50 .25	5.50 1.00	
Repeat Call (per use)	1.75 .25	5.75 1.00	1.75 .25	5.75 1.00	
Call Trace (per use)	.75	3.00	.75	3.00	
Calling Number Blocking: Blocking Options					
Per Call Restrict	N/A	N/A	N/A	N/A	
Per Line Restrict	N/A	N/A	N/A	N/A	
Calling Name and Number with Call Screening Service	3.00	10.00	3.00	10.00	(N) (N)

Date Issued: August 21, 2019

Date Effective: June 1, 2001

Issued By: James D. Mitchell, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Corporation

Section 3  
First Revised Page 15  
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RATES

H. Group Eight (Private Line Service)

The Company concurs with the rates filed by the New York (C)  
Intrastate Access Settlement Pool in tariff PSC No. 1 -  
Telephone for private line service. (C)

Date Issued: February 16, 1996 Date Effective: July 1, 1996

Issued By: Jud Sedwick, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

Section 3  
Original Page 16

I. Group Nine (Special Equipment, Services and Programs)

NO RATES FOR THIS SECTION AT THIS TIME

Date Issued: October 1, 1989

Date Effective: January 1, 1990

Issued By: Jud Sedwick, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

Section 3  
Ninth Revised Page 17  
Superseding Eighth Revised Page 17

RATES

J. Group Ten (Pay Telephone Service)

(D)

(D)

Date Issued: October 2, 1997

Date Effective: October 7, 1997

Issued By: J. L. Sedwick, President, Addison, New York

Armstrong Telephone Company

Section 3  
Eighth Revised Page 18  
Superseding Seventh Revised Page 18

RATES

J. Group Ten (Pay Telephone Service)

All Exchanges

Monthly Rate

3. Public Access Line Service

(D)

Monthly Flat Rate Service Charge.....\$ 25.10

Monthly Message Rate Service Charge.....\$ N/A

Local Call Rate

Untimed Message Rate.....\$ N/A

Call Allowance.....N/A calls

Timed Message Rate

First N/A Minutes.....\$ N/A

Each Additional N/A Minutes.....\$ N/A

Outgoing Screening.....\$ N/A

Incoming Blocking.....\$ N/A

Coin Supervision Service ..... \$6.00

(N)

Date Issued: January 15, 1997

Date Effective: April 15, 1997

Issued By: Jay Sedwick, President, Addison, New York

P.S.C. No. 2 - Telephone  
Armstrong Telephone Company

Section 3  
Fifth Revised Page 19

Superseding Pending Fourth Revised Page 19  
RATES

K. Group Eleven (Directory)

The following rates are monthly per directory line for each listing in excess of the free allowance unless otherwise noted.

	Residential	Business
1. Additional Standard Listing.....	\$.55	\$.55
2. Indented Listing.....	\$.50	\$.50
3. Duplicate Listing.....	\$.50	\$.50
4. Reference Listing.....	\$.50	\$.50
5. Alternative Telephone Number (per line).....	\$.50	\$.50
6. Night Listing.....	\$.50	\$.50
7. Foreign Listing.....	\$.50	\$.50
8. Non-published Number.....	\$1.00	\$1.00
9. Customized Number Listing		
Monthly Number Charge.....	\$N/A	\$N/A
Initial Search Charge.....	\$N/A	\$N/A
Additional Search Charge.....	\$N/A	\$N/A
Customized Number Listing.....	\$N/A	\$N/A

Date Issued: July 22, 2011

Date Effective: August 22, 2011

Issued By: James Mitchell, President, Addison, NY



P.S.C. No. 2 - Telephone

Armstrong Telephone Company

Section 3  
Original Page 20

RATES

L. Group Twelve (Resellers)

NO RATES FOR THIS SECTION CURRENTLY EXIST

Date Issued: October 1, 1989

Date Effective: January 1, 1990

Issued By: Jud Sedwick, President, Addison, New York

GRANDFATHERED SERVICES

A. Custom Calling Packages

The Company no longer offers the original custom calling packages, they have been replaced with new packages starting April, 1998. Customers currently receiving these original package services will be allowed to keep the service until the date of disconnection. If the service is disconnected, the grandfathering status is eliminated. Customers cannot transfer the grandfathered service to a new customer.

Date Issued: March 30, 1998

Date Effective: April 10, 1998

Issued By: Jay Sedwick, President, Addison, New York

GRANDFATHERED SERVICES

3. Custom Calling Packages

1. General

As of June 1, 2001, the Company will no longer be offering the following Custom Calling Packages, but will be replacing them with new Custom Calling Packages. The Company will grandfather these packages until August 31, 2001 for existing customers currently subscribed to these packages. No new customers will be offered these packages.

Residential:

Package One includes: Caller ID, Speed Calling, 3-Way Calling, Call Forward, Call Waiting

Package Two includes: Caller ID, 3-Way Calling, Call Forward, Reminder Service, Call Waiting

Package Three includes: Return Call, 3-Way Calling, Call Forward, Call Waiting

Package Four includes: Caller ID, Speed Calling, 3-Way Calling, Call Forward, Call Waiting, Return Call, Repeat Call, Reminder Service

Business:

Package One includes: Caller ID, Speed Calling 30, 3-Way Calling, Call Forward, Repeat Call

Package Two includes: Return Call, Speed Calling 30, 3-Way Calling, Call Forward, Repeat Call

All packages receive free installation. Caller ID box is \$9.99 for all packages except Residential package 4, the box is free.

	Residential	Business
Package One	\$9.00	\$10.00
Package Two	\$7.75	\$8.50
Package Three	\$6.00	\$N/A
Package Four	\$12.00	\$N/A

Date Issued: August 21, 2019

Date Effective: June 1, 2001

Issued By: James D. Mitchell, President, Addison, New York



Additional Lifeline Service Credit

Additional Lifeline Service Credit\*

<b>Effective</b>	<b>Amount of Additional Lifeline Credit Per Residential Basic Local Exchange Access Line</b>
February 1, 2014	\$9.20 (C)

*\* Issued in compliance with Commission Order in Case No. 07-C-0349 December 18, 2010.*

Date Issued: November 19, 2013

Date Effective: February 1, 2014

Issued By: James Mitchell, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

Attachment A  
Third Revised Page 1  
Superseding Second Revised Page 1

RATES

Supplemental Services Monthly Rates

	Residential	Business	
1. Touch Tone	\$0.00	\$0.00	
2. Custom Calling Service			
Call Waiting	\$3.50	\$3.50	(C)
Cancel Call Waiting	\$1.50	\$2.00	
Call Waiting with Cancel Call Waiting	\$N/A	\$N/A	
Call Forwarding	\$1.75	\$1.75	
Call Forward-Busy	\$1.50	\$1.50	(C)
Call Forward-Don't Answer	\$1.50	\$1.50	(C)
Call Forward-Busy or Don't Answer	\$2.50	\$2.50	(C)
Three Way Calling	\$2.50	\$2.50	(C)
((per use)	\$0.50	\$0.50	(C)
Speed Calling 8-Code	\$1.75	\$1.75	(C)
Speed Calling 30-Code	\$3.25	\$3.25	(C)
Call Restriction	\$N/A	\$N/A	
Intercom Calling	\$N/A	\$N/A	
Call Transfer	\$N/A	\$N/A	
Reminder Service	\$1.75	\$1.75	(C)
Hot Line	\$N/A	\$N/A	
Warm Line	\$N/A	\$N/A	

Date Issued: July 15, 2011

Date Effective: August 1, 2011

Issued By: James D. Mitchell, President, Addison, New York

RATES

Supplemental Services Monthly Rates

Residential Business

2. Custom Calling Service (cont'd)

Consultation Hold	\$N/A	\$N/A	
Last Number Redial	\$N/A	\$N/A	
Hold	\$N/A	\$N/A	
Distinctive Ringing	\$3.00	\$3.00	(C)
Usage Sensitive Call Forwarding (per call set-up)	\$N/A	\$N/A	
Call Forwarding Override	\$N/A	\$N/A	
Call Forwarding Remote Reprogramming	\$N/A	\$N/A	
Toll Call Forwarding	\$N/A	\$N/A	
Ring Again	\$N/A	\$N/A	
Ring Again Denied	\$N/A	\$N/A	
Call Return	\$N/A	\$N/A	
Call Trace	\$N/A	\$N/A	
Voice & Data Protection	\$N/A	\$N/A	
Do Not Disturb	\$3.00	\$3.00	(C)
Intercom w/ Transfer	\$N/A	\$N/A	
Call Pick-up	\$N/A	\$N/A	
Two Feature Discount	(see Section 3, Page 14, Number 3)		
Three Feature Discount	"	"	" "
Four or More Feature Discount	"	"	" "

Date Issued: July 15, 2011

Date Effective: August 1, 2011

Issued By: James D. Mitchell, President, Addison, New York

P.S.C. No. 2 - Telephone

Armstrong Telephone Company

Attachment A  
 Fifth Revised Page 3  
 Superseding Fourth Revised Page 3

RATES

Supplemental Services Monthly Rates

3. Custom Calling Packages

	Residential	Business	
4. Remote Call Forwarding	\$N/A	\$N/A	
5. Multiline Hunt Service	\$2.82	\$2.82	(C)
6. Extended Number Referral Service	\$N/A	\$2.82	
7. Data Security Service	\$N/A	\$N/A	
8. Busy Verification	\$N/A	\$N/A	
9. Interruption Service	\$N/A	\$N/A	
10. Directory Assistance	\$.45	\$.45	
11. Directory Assistance Call Completion	\$N/A	\$N/A	
12. Toll Restriction	\$3.00	\$3.00	
13. *Critical Facilities Administration Charge			
First Hour	\$136.04	\$136.04	
Each Additional ½ hour	\$68.02	\$68.02	

Date Issued: July 15, 2011

Effective Date: August 1, 2011

Issued By: James D. Mitchell, President, Addison, New York

\*Issued in compliance with Commission Order in Case 03-C-0922 dated July 28, 2004.



## RATES

## Supplemental Services Monthly Rates

	Residential	Business	
13. Voice Mail Service			(C)
Basic Service	\$1.00	\$1.00	(T)(C)
Call Answering Feature	\$N/A	\$N/A	
Maximum Message Length (Seconds)	30	30	(C)
Maximum Total Messages Stored	3	3	(C)
Voice Mail 1 Service	\$3.00	\$3.00	(N)
Maximum Message Length (Seconds)	30	30	(N)
Maximum Total Messages Stored	10	10	(N)
Voice Mail 2 Service	\$5.00	\$5.00	(N)
Maximum Message Length (Seconds)	60	60	(N)
Maximum Total Messages Stored	30	30	(N)
Voice Mail 3 Service	\$6.00	\$6.00	(N)
Maximum Message Length (Seconds)	90	90	(N)
Maximum Total Messages Stored	60	60	(N)
Additional Mailboxes	\$1.00	\$1.00	(N)

Date Issued: August 21, 2019

Date Effective: June 1, 2001

Issued By: James D. Mitchell, President, Addison, New York

RATES

G. Supplemental Services Monthly Rates  
Custom Calling Feature packages

	Residential	Business	
Select Basic	\$6.95	\$6.95	(C)
Select Deluxe	\$9.95	\$9.95	(C)
			(D)
Select Ultra	\$14.95	\$14.95	
Pick Five	\$ 7.95	\$ 7.95	(C)

13. Class Services  
Monthly Rates

Caller ID	4.50	4.50	
Caller ID with Name	6.00	6.00	
Call Return (per use)	2.50 .50	2.50 .50	
Repeat Call (per use)	2.75 .50	2.75 .50	
Call Trace (per use)	1.50	1.50	
Calling Number Blocking: Blocking Options			
Per Call Restrict	N/A	N/A	
Per Line Restrict	N/A	N/A	
Calling Name and Number with Call Screening Service	5.00	5.00	7
Anonymous Call Rejection Service	3.00	3.00	
Call Waiting with Caller ID	9.50	9.50	
Special Call Acceptance	3.00	3.00	(N)
Selective Call Forwarding	3.00	3.00	
Selective Call Rejection	3.00	3.00	J

Date Issued: August 21, 2019

Date Effective: August 1, 2011

Issued By: James D. Mitchell, President, Addison, New York