

ARMSTRONG TELEPHONE COMPANY - NORTH

RATES, RULES AND REGULATIONS

Governing the Furnishing of Telephone Service

IN

McKean County, Pennsylvania

Issued: November 21, 2019

Effective: December 1, 2019

By

Shawn Beqaj, Vice President
Regulatory Policy and Interconnection



NOTICE

Armstrong Telephone
Company - North

Changes Made By This Supplement

CHANGE:

This supplement reduces the Lifeline Service Credit amount for voice only service from \$9.25 to \$7.25 in compliance with the Federal Communications Commission (FCC) 2016 Lifeline Order released on April 27, 2016 (WC Docket No. 11-42).

In addition, this supplement makes administrative changes based on additional changes that have been made by the Universal Service Administrative Company (USAC) relative to Lifeline Program procedures and the launch of the National Verifier.

Please see the following section:
Section 3: Sheets 6 and 8

Supplement No. 139 Telephone – PA P.U.C. No. 2

Armstrong Telephone
Company - North

13th Revised Sheet 3
Cancels 12th Revised Sheet 3

INDEX

	<u>Section</u>
911 Tariff Language	6
Allowances for Telephone Service Interruption	1
Amplifying Equipment for Impaired Hearing	6
Application for Service	1
Attachment Charges	5
Bridged Line Service	6
Broadband School Discounts	1
Business Service Classification	1
Cancellation of Service for Cause.....	1
Change in Location of Equipment	3
Change in Type of Equipment	3
Class Services	6
Concealed Inside Wiring.....	5
Connection with Customer Provided Equipment.....	9
Construction Charges.....	5
Contracts for Service.....	1
Cords, Special	6
Customer Premise Equipment.....	6
Deposits	1
Dial-In-Handset Telephone.....	6
Directory Assistance Service	6
Directory Listings	6
Extension Bells and Gongs	6
Extension Telephones	2,6
Foreign Equipment.....	1
Fractional Months, Charges for	1
General Regulations.....	1
Installation Charges	3
Interruptions of Service.....	1
Intercompany Private Line Service.....	4
Jack and Plug Equipment.....	6
Key Telephone Systems.....	6
Leased Lines	4
Lifeline Service.....	3
Local Operator Service Charges	6
Map of Exchange Areas & Territorial Boundary.....	2
Mileage Charges	4

(C)

(C) Indicates Change

Supplement No. 125 Telephone – PA P.U.C. No. 2

Armstrong Telephone
Company - North

2nd Revised Sheet 3A
Cancels First Revised Sheet 3A

INDEX
(continued)

	<u>Section</u>	
Miscellaneous Service and Equipment	6	
Non-Listed Telephone Service.....	6	
Non-Published Telephone Service.....	6	
Overtime Work	1	
Pay Telephone Line Service	8	
Payments, Rules Governing.....	1	
Pennsylvania Telecommunications Relay Service.....	6	
Pole Line Construction	5	
Private Branch Exchange Service	2,3,7	
Rates, Local Exchange.....	2	
Rates, Toll.....	1	
Residence Service Classification	1	
Restoral of Service.....	3	
Return Check Charge.....	3	(C)
Sale of Embedded Customer Premise Equipment	6	
Service Connection Charges	3	
Service Special Types	1	
State Tax Adjustment Surcharge.....	1	
Suspension of Service	1	
Toll Restriction	6	(C)
Underground Service Connection.....	5	

(C) Indicates Change

Issued: October 19, 2011

Effective: November 18, 2011

Armstrong Telephone
Company - North

102nd Revised Sheet 4
Cancels 101st Revised Sheet 4

CHECK SHEET

Sheet 1	Original	
Sheet 2	Original	
Sheet 3	13 th Revised	(C)
Sheet 3A	2 nd Revised	
Sheet 4	102nd Revised	(C)
Sheet 4A	2 nd Revised	
Sheet 5	Original	

Section 1 - Sheet 1	3 rd Revised		Section 4 - Sheet 13	Original
Section 1 - Sheet 1A	Original		Section 4 - Sheet 14	Original
Section 1 - Sheet 2	Original		Section 4 - Sheet 15	Original
Section 1 - Sheet 3	3 rd Revised		Section 4 - Sheet 16	Original
Section 1 - Sheet 3A	Original		Section 4 - Sheet 17	Original
Section 1 - Sheet 4	2 nd Revised		Section 4 - Sheet 18	Original
Section 1 - Sheet 5	Original		Section 4 - Sheet 19	Original
Section 1 - Sheet 6	Original		Section 4 - Sheet 20	Original
Section 1 - Sheet 7	65 th Revised		Section 5 - Sheet 1	2 nd Revised
Section 1 - Sheet 8	Original		Section 5 - Sheet 2	2 nd Revised
Section 1 - Sheet 9	Original		Section 5 - Sheet 3	1 st Revised
Section 2 - Sheet 1	16 th Revised		Section 5 - Sheet 4	Original
Section 2 - Sheet 2	1 st Revised		Section 5 - Sheet 5	Original
Section 3 - Sheet 1	5 th Revised		Section 5 - Sheet 6	Original
Section 3 - Sheet 2	3 rd Revised		Section 6 - Sheet 1	7 th Revised
Section 3 - Sheet 3	5 th Revised		Section 6 - Sheet 2	4 th Revised
Section 3 - Sheet 4	3 rd Revised		Section 6 - Sheet 3	2 nd Revised
Section 3 - Sheet 5	5 th Revised		Section 6 - Sheet 4	3 rd Revised
Section 3 - Sheet 6	7 th Revised	(C)	Section 6 - Sheet 5	3 rd Revised
Section 3 - Sheet 7	4 th Revised		Section 6 - Sheet 6	1 st Revised
Section 3 - Sheet 8	4 th Revised	(C)	Section 6 - Sheet 7	3 rd Revised
Section 4 - Sheet 1	1 st Revised		Section 6 - Sheet 8	1 st Revised
Section 4 - Sheet 2	Original		Section 6 - Sheet 9	15 th Revised
Section 4 - Sheet 3	Original		Section 6 - Sheet 10	4 th Revised
Section 4 - Sheet 4	Original		Section 6 - Sheet 11	2 nd Revised
Section 4 - Sheet 5	Original		Section 6 - Sheet 12	1 st Revised
Section 4 - Sheet 6	Original		Section 6 - Sheet 13	1 st Revised
Section 4 - Sheet 7	Original		Section 6 - Sheet 13A	Original
Section 4 - Sheet 8	Original		Section 6 - Sheet 13B	Original
Section 4 - Sheet 9	Original		Section 6 - Sheet 13C	Original
Section 4 - Sheet 10	Original		Section 6 - Sheet 13D	Original
Section 4 - Sheet 11	Original		Section 6 - Sheet 13E	Original
Section 4 - Sheet 12	Original			

(C) Indicates Change

Supplement No. 125 Telephone – PA P.U.C. No. 2

Armstrong Telephone
Company - North

2nd Revised Sheet 4A
Cancels First Revised Sheet 4A

CHECK SHEET

Section 6 - Sheet 14	Original	
Section 6 - Sheet 15	1 st Revised	(C)
Section 6 - Sheet 16	1 st Revised	(C)
Section 6- Sheet 17	Original	
Section 6- Sheet 18	Original	
Section 7- Sheet 1	3 rd Revised	
Section 7- Sheet 2	Original	
Section 8- Sheet 1	5 th Revised	
Section 8- Sheet 2	1 st Revised	
Section 8- Sheet 3	Original	
Section 9- Sheet 1	1 st Rev.	

(C) Indicates Change

Issued: October 19, 2011

Effective: November 18, 2011

TERRITORY SERVED BY THIS COMPANY

McKEAN COUNTY

Villages

Townships

Duke Center

Otto

Otto Telephone
Company

Section 1
3rd Revised Sheet 1
Cancels 1st & 2nd Revised Sheet 1

GENERAL REGULATIONS

TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by the Otto Telephone Company, hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

All connections to the network by the Telephone Company or the customer must comply with the rules and regulations of the Federal Communications Commission and the Pennsylvania P.U.C. (C)

The terms and conditions detailed in this tariff do not apply to customer premise equipment purchased by the Otto Telephone Company after January 1, 1983 with the exception of over voltage equipment, inside wiring, coin telephones and multiplexing equipment.

The Otto Telephone Company after January 1, 1983 may at its' option provide customer premise equipment on a detariffed basis, either through direct sale or on a leased arrangement, at rates not governed by this tariff. Leased equipment in service at a particular location on December 31, 1982 will continue to be leased to a customer at that location and will be governed by this tariff until service to that customer is terminated for any reason at that location. The Telephone Company may lease embedded (equipment in rate base prior to 1/1/83) at the rates in this tariff at its discretion while inventory lasts.

The Company will continue to provide maintenance for telephone company provided customer premise equipment subject to availability of replacement parts and/or equipment.

TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where available, for communication between subscribers. The term "service" as used throughout this tariff refers to service, equipment and facilities.

OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgement of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

(C) Indicates Change

Issued: July 8, 1983

Effective: July 28, 1983

Otto Telephone
Company

Section 1
Original Sheet 1A

GENERAL REGULATIONS (cont'd)

EQUIPMENT, APPARATUS AND LINES

Equipment furnished by the Telephone Company shall remain the property of the Telephone Company and, upon termination of service for any cause whatsoever, shall be returned to the Telephone Company in good condition, reasonable wear and tear thereof excepted.

Telephones associated with the Basic Exchange service may be provided by the customer, in accordance with Section 2, or furnished by the Telephone Company at rates specified in other Sections of this Tariff.

GENERAL REGULATIONS (Continued)

INSTALLATION, RELOCATION, MAINTENANCE, REPAIRS & REMOVAL

Except as otherwise provided in this tariff all equipment and wiring furnished by the Telephone Company must be installed, maintained, repaired, relocated and removed by the Telephone Company and the subscriber may not rearrange, disconnect, remove or attempt to repair it or permit others to do so.

The subscriber shall be responsible for damages to the facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions therefrom.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes.

USE OF SERVICE

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers.

Unless otherwise provided in this tariff, service shall in no case be resold.

(C) Indicates Change

Armstrong Telephone
Company - North

Section 1
3rd Revised Sheet 3
Cancels 2nd Revised Sheet 3

GENERAL REGULATIONS

(Continued)

CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of three months.

FCC DESIGNATED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

(C)

(C)

(C) Indicates Change

GENERAL REGULATIONS

(Continued)

DEPOSITS

A deposit, in accordance with Commission regulations at 52 Pa. Code, §§64.31 - 64.41 may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC.

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

PAYMENT FOR SERVICE

Installation and construction charges, where applicable, must be paid in advance of the establishment of service.

Service connection charges are payable when service is established.

Message charges at pay telephones are payable in advance.

(C)

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request.

Charges for all local and toll messages sent from the subscriber's telephone station and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call are the responsibility of the subscriber.

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of rules and regulations of this tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

LIABILITY OF TELEPHONE COMPANY

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided for in Section 1 Sheet 8 of this tariff, exceed an amount equivalent to the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a pro rata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company.

(C) Indicates Change

GENERAL REGULATIONS

(Continued)

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

TELEPHONE DIRECTORIES

Telephone directories issued by the Telephone Company to its subscribers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company, may be used in connection with any directory furnished by it.

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportionate charge for that part of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

(C) Indicates Change

Issued: July 2, 1957

Effective: September 1, 1957

GENERAL REGULATIONS

(Continued)

OVERTIME WORK

When, at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

TOLL MESSAGE RATES

Rates, rules and regulations governing Toll, or Long Distance, messages are contained in the toll tariff of the Bell Telephone Company of Pennsylvania.

(C) Indicates Change

Issued: July 2, 1957

Effective: September 1, 1957

Armstrong Telephone
Company - North

Section 1
65th Revised Sheet 7
Cancels 64th Revised Sheet 7

GENERAL REGULATIONS (cont'd)

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other state toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after September 1, 2019, except on calls from pay telephones. (C)

For services provided to:	Surcharge <u>Rate</u>	
END USER	2.815%	(I)
ACCESS USER & LOCAL EXCHANGE CARRIERS	2.680%	(I)

The above charges will be recomputed, using the same elements prescribed by the Commission:

- a. Whenever any of the tax rates used in calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates.
- c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

(C) Indicates Change (I) Indicates Increase

Issued: August 22, 2019

Effective: September 1, 2019

GENERAL REGULATIONS (cont'd)

ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS

(C)

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.
 - (b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.
-
1. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

(C) Indicates Change

GENERAL REGULATIONS (continued)

BROADBAND SCHOOL DISCOUNTS

1. The Company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carrier) and that agree to enter into a minimum three-year contract, a thirty percent (30%) discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined by Act 183 of 2004) where used for educational purposes and not for the provision of telecommunications services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law.

RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE

IN

DUKE CENTER

MONTHLY RATES FOR LOCAL EXCHANGE SERVICE

Within the exchange area, as shown on Map, Section 2.

	<u>Business</u>	<u>Residence</u>
One-party access line	\$20.10 (I)	\$13.50 (I)
PBX Trunk	\$19.59	----

LOCAL SERVICE AREA

The local service area embraces stations bearing the designation of Duke Center, Bradford, Eldred and Rew (Bell Tel. Co. of PA.)

(I) Indicates Increase

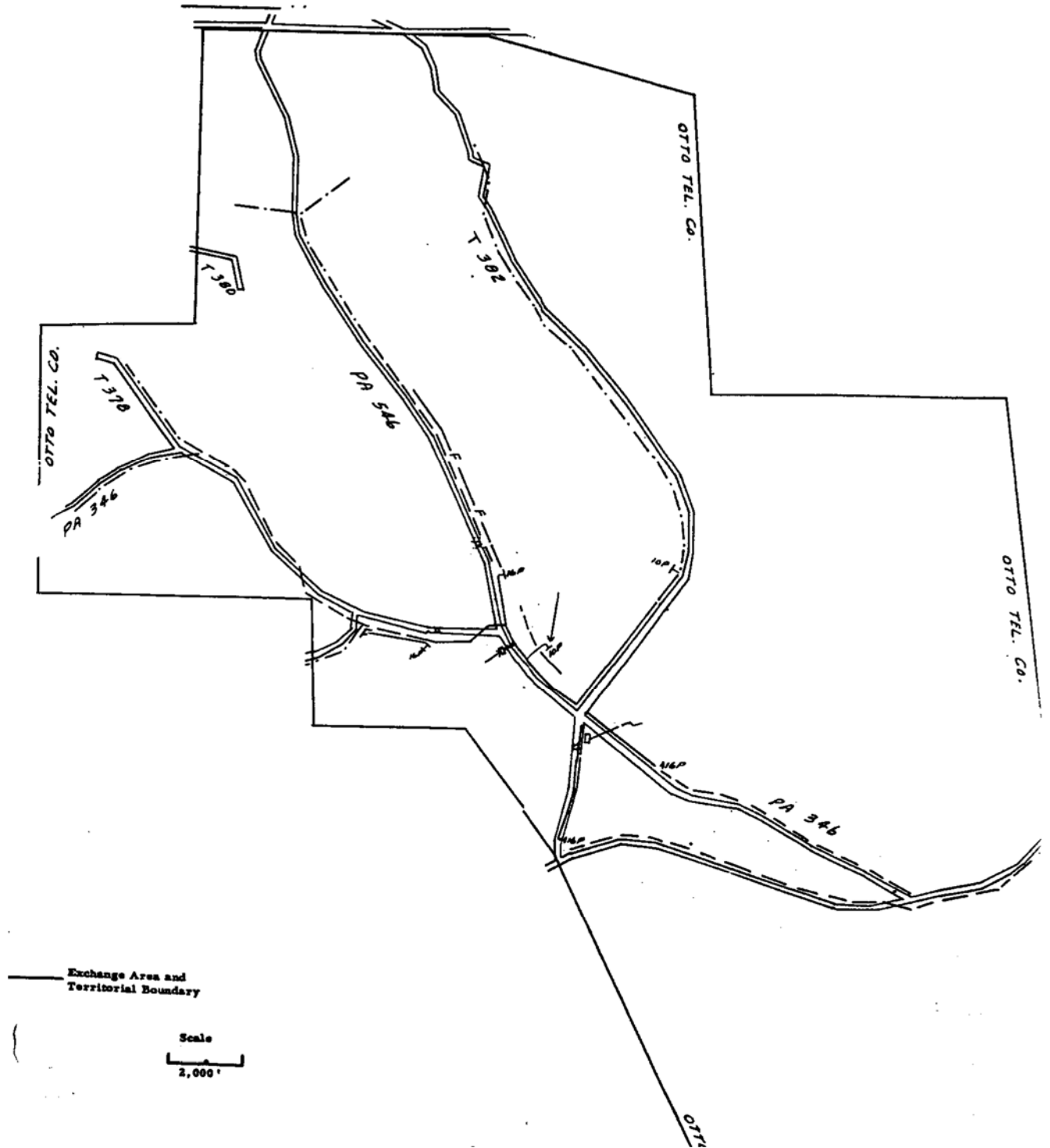
Issued: December 30, 2004

Effective: February 1, 2005

Otto Telephone Company

Section 2
1st Revised Sheet 2
Cancels Original Sheet 2

Exchange Area of DUKE CENTER



SERVICE CONNECTION CHARGES

Service connection charges herein described, apply to all ordering, installing, changing or substituting of telephone services offered by the Company and are non-recurring. The definition and application of these charges are as follows:

(C)

GENERAL

- (1) Basic Service Order Processing Charges apply on each customer order for all work or service ordered to be provided or changed, disconnected or reconnected at one time at the same location for the same customer. These charges cover processing any service ordered to be completed or changed at any one time. This charge applies to all requests for service initiated by a customer.
- (2) Network Access Charge shall apply at the time of initiation of new service or the re-initiation of a discontinued service to the same customer whenever central office service is connected to a customer's premises. This charge is associated with the connection of company facilities (drop wire, protector, ground unit) to the customer's premises and applies to each central office line so connected. This charge covers travel time and work in central office facilities related to the connection of associated facilities required to render service.
- (3) Premise Visit Charge applies for any work, equipment or service ordered, changed or substituted by the customer which requires a premise visit by Company personnel for the purpose of installation, removing, reconnecting or changing equipment and facilities associated with service.
- (4) Station Connection Charge applies to work required to install, connect, move, change or substitute an instrument.
- (5) The customer has the option of paying the non-recurring charges related to the initial installation of a main station for a single line residence or business exchange service in equal monthly installments over three billing periods.

(C)

(C) Indicates Change

Armstrong Telephone
Company - North

Section 3
3rd Revised Sheet 2
Cancels 2nd Revised Sheet 2

SERVICE CONNECTION CHARGES (cont'd)

(6) Return Check Charge

In cases where a check is returned by the bank to the Telephone Company for the following reasons: non-sufficient funds, no account, account closed, payment stopped, drawn against uncollected funds, balance held, account garnished, two signatures required, unauthorized signature, post dated or stale dated, the customer will be billed a charge, as noted below, for the special handling of each check returned.

(C)
|
(C)

RATES

	Business	Residence	
Service Order Charge	\$ 9.00	\$ 8.00	
Line Access Charge	9.00	9.00	
Premise Visit Charge	12.00	12.00	
Basic Equipment Work Charge	7.00	5.00	
Restoral of Service with Visit	29.00	27.00	
Restoral of Service without Visit	17.00	15.00	
Return Check Charge	25.00 (C)	25.00	(C)

SERVICE CHARGE

To clear trouble caused by customer provided equipment:

per visit 25.00

(C) Indicates Change

Supplement No. 126 - Telephone – PA P.U.C. No. 2

Armstrong Telephone
Company - North

Section 3
5th Revised Sheet 3
Cancels 4th Revised Sheet 3

* * *

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

Issued: March 30, 2012

Effective: April 2, 2012

Supplement No. 126 - Telephone – PA P.U.C. No. 2

Armstrong Telephone
Company - North

Section 3
3rd Revised Sheet 4
Cancels 2nd Revised Sheet 4

* * *

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

Issued: March 30, 2012

Effective: April 2, 2012

LIFELINE SERVICE

A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”). However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.

(C)
|
(C)

2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:

- a. One-Party Residence Line Rate or Local Measured Service Option
- b. Directory Listing (standard only).
- c. Non-Published or Non-Listed Telephone Number Service.
- d. Access to Directory Assistance Service.
- e. Touch-Tone Calling Service.
- f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
- g. Access to Operator Services.
- h. Voluntary Toll Restriction Option.
- i. Access to 800/888 Services.
- j. Access to Call Trace.
- k. Access to Alerting and Reporting Systems (9-1-1 dialing).
- l. Access to the Pennsylvania Telecommunications Relay Service.
- m. Caller ID Per-call and Per-line Blocking
- n. Other eligible telecommunications services at tariffed rates.

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

- 3. An applicant for Lifeline Service must be a current participant in one of the following eligibility programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually to ensure continued eligibility. Lifeline customers have the responsibility to notify the Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service. (C)

Pennsylvania Department of Human Services (DHS) Programs:

- Supplemental Security Income (SSI)
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)

Additional Eligible Programs (Federal)

- Federal Public Housing
- Veteran’s Pension or Survivor’s Pension Benefit

* * * * (C)

- 4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B-3 above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually. When Armstrong Telephone Company-North is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the eligibility programs in B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (60 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). (C)

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in B (2) above will be provided to Lifeline customers.
7. Customer requested temporary suspension of Lifeline Service is not permitted.
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

* * *

9. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Armstrong Telephone Company-North.
10. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
11. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
12. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
13. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C)

(C) Indicates Change

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus \$7.25 ⁽¹⁾ (D)
2. Lifeline Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations

NOTE:

⁽¹⁾ See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Dkt. Nos. 11-42 *et al.*, CC Dkt. No. 96-45, FCC 12-11 (rel. Feb. 6, 2012) and subsequent orders.

(C)

(C) Indicates Change
(D) Indicates Decrease

Otto Telephone Company

Section 4
1st Revised Sheet 1
Cancels Original Sheet 1

MILEAGE CHARGES

* * * *

(C)

EXTENSION STATION

When an extension station, bell, gong, or horn, or PBX station is located in a building separate and apart from that housing the main station, an additional charge applies to that portion of the line extending beyond the building in which the initial station is installed. This charge is computed on air line measurement from the point of exit from the main building to the location of the extension instrument per each wire circuit as follows:

	<u>Monthly Charge</u>
When the two buildings are on the same premises and are not separated by intervening buildings or by a public thoroughfare, for each 1/10 mile or fraction thereof	\$.50
When the buildings are on separate premises or are separated by a public thoroughfare, for each 1/4 mile or fraction thereof	1.25

(C) Indicates Change

MILEAGE CHARGES (cont'd)

LEASED LINES

When available or when they can be conveniently provided at reasonable cost, the Telephone Company's wire facilities will be leased for private and special use to either the general public or other carriers under the following terms and conditions:

	<u>Monthly Charge</u>
For each 1/4 mile or fraction thereof	\$1.25

The minimum monthly charge for any leased line or circuit is equivalent to the applied rate for 1/2 mile.

Charges for leased lines are computed on air line measurement between the respective terminals; terminals meaning the first and last points of contact with the Telephone Company's facilities.

(C) Indicates Change

INTERCOMPANY
PRIVATE LINE SERVICE

I. General

- A. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
- B. With reference to the channel descriptions given below:
 - 1. “Effective two-wire facilities” may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; “four-wire facilities” are composed entirely of four-wire metallic and/or carrier segments.
 - 2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provided equipment.
 - 3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
- C. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.
- D. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

- A. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
- B. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

- C. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.
- D. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

E. Rate Schedules

1. Channels on the same or connected premises -

Type 1005 and Type 1006

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises -

Type 1005 and Type 1006

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

Telephone – PA P.U.C. No. 2

Otto Telephone Company

Section 4
Original Sheet 5

3. Intraexchange and Interexchange Channels

- a. Local channel - one required for each premise at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	\$42.00

- b. Mileage -
Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	----
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function
Intraexchange and Interexchange -

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 1005 and Type 1006 Data & Teletype	\$5.00	\$16.00
Miscellaneous Purpose	----	6.00
Type 1011	----	6.00
Type 1012	1.00	6.00

5. Other Features and Arrangements

	<u>Monthly Rate</u>
a. Multi-Point One-Way Type 1005 Channels (furnished to existing customers only) -	\$3.00

Multi-Point Type 1005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

b. Station Arrangement Charges for Type 1006 Channels-

In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	<u>Monthly Rate</u>
Two-Point Type 1006 channel between terminals in	
Same building	\$15.50
Same premises	15.50
Same Wire Center	15.50
Same Exchange-Different Wire Center	28.00
Different Exchanges	28.00

III. Series 2000 Channels

A. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.

1. Regulations applicable to type 2001 channels

- a. Type 2001 channels are furnished for voice transmission of approximate band -width of 300-3000 Hz
- b. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
- c. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates
- d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services

2. Automatic Signaling

- a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

- b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.
- B. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.
1. Regulations applicable to Type 2002 channels
 - a. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.
 - b. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.
 - 1) Voice Channels
 - (1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.
 - (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.
 - 2) Control Channels

These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.
 - 3) For Combined Voice Transmission and Control Purposes
 - (3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

- (3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.
- (3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.
- (3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.

4) Additional Equipment and Facilities:

Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.

2. Conditioning applicable to Type 2002 Channels

- a. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
 - between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
 - The loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
 - between 1000 and 2400 Hertz, -1db to +3db
 - between 300 and 2700 Hertz, -2db to +6db
 - between 2700 and 3000 Hertz, -3db to +12db(+ means more loss)
- b. Type C2 - For a two-point or multipoint channel
 - the envelope delay distortion shall not exceed:
 - between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
 - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
 - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in unswitched mode.

C. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
4. Regulations applicable to Types 2021, 2025, and 2026 Channels
 - a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
 - b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
 - c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
 - d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:

- 1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
- 2) An E & M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E & M signaling interface.
- 3) An E & M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E & M signaling interface.

D. Telephone Answering Service Channels

1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.
 - a. Regulations applicable to Type 2040 Channels
 - 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
 - 2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.
2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment

a. Regulations applicable to Type 2041 Channels

- 1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office servicing area, the connection is provided at a flat rate and requires no measurement.
 - 2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
 - 3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.
3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator- identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.

a. Regulations applicable to Type 2043 Channels

- 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
- 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.

- 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.
- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

E. Rate Schedules

1. Channels on the same or connected premises

Type 2021

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises

Type 2021

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

3. Intraexchange and Interexchange Channels

- a. Local channel - one required for each premise at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	42.00

Telephone – PA P.U.C. No. 2

Otto Telephone Company

Section 4
Original Sheet 13

- b. Intraexchange and Interexchange channels per mile between wire centers for Series 2000 channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	-----
Over 1 to 3 Miles	11.00	\$ 4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 2001	\$ 4.00	\$11.50
Type 2002	4.00	10.50
Type 2021	11.00	21.00
Type 2025	30.00	34.00
Type 2026	-----	16.00
Type 2040	-----	35.50
Type 2041	-----	6.75
Type 2043	12.50	19.00

5. Automatic Signaling
Private Line Signaling
Automatic Ringing, each

\$3.96

6. E & M Signaling
E & M Signaling arrangement, for
Type 2021 and Type 2025 Channel,
each

\$17.00

7. Multi-Point Channels
For bridging multi-point Type 2001
and Type 2002 Channels

At each premise at which a channel
terminates

\$19.50

8. Conditioning

- a. Type C1

- 1) On a two-point channel not arranged for switching
-each station

\$ 6.00

Telephone – PA P.U.C. No. 2

Otto Telephone Company

Section 4
Original Sheet 14

- 2) On a multi-point channel not arranged for switching
 - for the first station in an exchange \$11.50
 - for each additional station in the same exchange as the first station \$8.00

b. Type C2

- 1) On a two-point channel not arranged for switching
 - each station \$22.00
- 2) On a multi-point channel not arranged for switching
 - for the first station in an exchange \$32.00
 - for each additional station in the same exchange as the first station \$11.50

IV. Series 3000 Channels

A. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.

- 1. Regulations applicable to Type 3001 channels
 - a. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels
 - b. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
 - c. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
 - d. The equipment and associated station wiring shall be provided by the customer.

- e. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequency or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
 - f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.
- B. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half or full duplex data transmission.
- 1. Regulations applicable to Type 3002 channels
 - a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.
 - b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.

- c. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.

2. Conditioning applicable to Type 3002 Channel

- a. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
- The loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12db
(+ means more loss)

- b. Type C2 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
- The loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

- c. Type C4 - For a two-point, three-point or four-point channel the envelope delay distortion shall not exceed:
between 100 and 2600 Hertz, a maximum difference of 300 micro-seconds
between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds
between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds

- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 3000 Hertz, -2db to +3db
between 300 and 3200 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

d. Type D1 - For a two-point channel not arranged for switching
- Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:

- Signal to C-Notched Noise Ratio 28db
- Nonlinear distortion:
(1) signal to second order distortion 35db
(2) signal to third order distortion 40db

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

C. Rate Schedule

1. Channels on the same or connected premise

Type 3002	
Each Two-wire Channel	\$ 2.00
Each Four-wire Channel	4.00

2. Channels between adjacent premises

Type 3002	
Each Two-wire Channel	\$ 8.50
Each Four-wire Channel	17.00

3. Intraexchange and Interexchange Channels

- a. Local Channel-one required for each premise at which a channel terminates (Type 3002)

Each two-wire Channel	\$ 21.00
Each four-wire Channel	\$ 42.00

- b. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	-----
Over 1 to 3 Miles	11.00	\$ 4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 3001	\$ 4.00	\$10.50
Type 3002	14.00	19.00

5. Multi-point Channels-in addition to the preceding, the following charge applies for bridging multi-point channels.

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
a. At each premises at which a Type 3001 channel terminates	\$19.50	\$19.50
b. At each station at which a Type 3002 channel terminates	\$19.50	\$19.50

6. Conditioning

	<u>Monthly Rate</u>
a. Type C1	
-on a two-point channel not arranged for switching	
-each station	\$ 6.00
-on a multi-point channel not arranged for switching	
-for the first station in an exchange	11.50

	<u>Monthly Rate</u>
- each additional station in the same exchange as the first station	\$ 8.00
b. Type C2	
- on a two-point channel not arranged for switching	
- each station	22.00
- on a multi-point channel not arranged for switching	
- for the first station in an exchange	32.00
- each additional station in the same exchange as the first station	11.50
c. Type C4	
- on a two-point channel not arranged for switching	
- each station	35.00
d. Type D1	
- on a two-point channel not arranged for switching	
- per channel	10.00

MILEAGE CHARGES (cont'd)

FOREIGN EXCHANGE SERVICE

Foreign exchange service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulations and rates.

Foreign exchange service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

1. **Inter-Company Foreign Exchange Service**

This service will be provided only where the subscriber agrees to remain a subscriber of this Company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange. This company will rent a terminal in the foreign exchange and provide it to the subscriber at the one-party or trunk rate at the foreign exchange. In addition, the following monthly charges apply:

- a. Within the territory of this company, a mileage charge of \$.50 per 1/10 miles, for each circuit measured air line from the rate center of normal exchange to the boundary line of the adjoining company.
- b. A supplemental charge of \$2.00 for each \$.01 multiple of the dialed day station-to-station initial period message toll rate that is currently in effect, between the normal exchange and the foreign exchange. Such charge does not apply if the local and foreign exchanges are in the same local service area.
- c. Special repeaters where required for satisfactory transmission will be provided at \$15.00 per month each.

CONSTRUCTION CHARGES

CONSTRUCTION ON PRIVATE PROPERTY

In all cases of plant construction on private property, where the type of construction is selected by the Telephone Company, the Telephone Company will construct, own and maintain its facilities, either wholly or jointly with an electric utility, subject to a construction charge based on route measurement as follows:

First 500 feet of construction - no charge.

Each additional 100 feet or fraction thereof - \$15.00 (I)

Where the customer requests a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the Telephone Company.

The Telephone Company shall have access to all facilities at all times for maintenance purposes.

Where applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

The customer is responsible for all tree trimming required to keep the private right-of-way, in which his terminal facilities are located, clear and unobstructed.

OTHER SPECIAL CONSTRUCTION

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

(I) Indicates Increase

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (\$63.41)

(C)

- (a) For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:
- (1) **Applicant For Telephone Service** - The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.
 - (2) **Developer** - The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.
 - (3) **Development** - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
 - (4) **Distribution line** - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
 - (5) **Service line** - A line from the distribution line to the residence of the subscriber.
 - (6) **Subdivider** - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
 - (7) **Subdivision** - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd)

(C)

- (b) Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsection (c) and (d) shall be permitted.
- (c) The applicant for telephone service to a development shall do the following:
- (1) At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
 - (2) At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd)

(C)

(c) (cont'd)

- (3) Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary costs or delays.
- (4) Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:
 - (i) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution line for the development.
 - (ii) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis of total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development within a ten-year period.
- (d) If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (c) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.
- (e) The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result from the joint use of trenches may at time be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd)

(C)

- (f) This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984.
- (g) Amounts the public utility receives under subsection (c) (4) (i) shall be credited to Accounts 174-Other deferred credits.
- (h) Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section by following the procedure set forth in §57.86 (relating to exceptions).
- (i) Exceptions, as granted by the Commission for electric distribution lines under §57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request, initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.
- (j) Telephone utilities shall file a tariff supplement adding this section to its tariff. The tariff supplement shall become effective on the date filed.
- (k) Telephone utilities shall file undergrounding construction and specification standards and revisions thereto with the Commission's Bureau of Safety and Compliance.
- (l) Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option either complies with subsection (c) or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this title.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

(m) Contributions in Aid of Construction and Customer Advances

1. Taxes on Contributions in Aid of Construction and Customer Advances

Any contribution in aid of construction (CIAC), customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

Armstrong Telephone
Company - North

Section 6
7th Revised Sheet 1
Cancels 6th Revised Sheet 1

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS

All subscribers, including pay telephones, are entitled to one listing in the official directory published by the Telephone Company.

(C)

Additional listings are provided at \$.25 each per month. This charge will continue while the directory containing such listing is in effect. The charge will be terminated: if the main station telephone service is terminated; upon death of listed party; listed party subscribes for service in his own name; or moves to a location where he is not accessible to the subscriber's station.

Subscribers from other companies may obtain listings at \$.75 each per month.

Acceptable listings are limited to the real names of individuals, partnerships, or corporations and/or names under which such individuals, partnerships or corporations actually conduct their business.

NON-LISTED TELEPHONE SERVICE

A non-listed telephone service will be furnished, at the customer's request, providing for the omission or deletion of the customer's telephone listing from the telephone directory and at a rate of \$.30 per month. Such listings will be carried in the Telephone Company's directory assistance (information) and other records and will be given to any calling party.

Pay telephone customers will not be charged for a non-listed telephone number.

(C)

NON-PUBLISHED NUMBERS

A non-published telephone service will be furnished, at the customer's request providing for the omission or deletion of the customer's telephone listing from the telephone directory and at a rate of \$.50 per month. In addition, the customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth below:

- a. The Telephone Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number.
- b. The Telephone Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged inadvertently.

Pay telephone customers will not be charged for a non-published telephone number.

(C)

(C) Indicates Change

Otto Telephone Company

Section 6
4th Revised Sheet 2
Cancels 2nd and 3rd Revised Sheet 2

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

#EXTENSION BELLS AND GONGS

Monthly recurring charges for extension bells and gongs are as follows:

Extension bell.....	\$.25
Extension gong.....	.50

EXTENSION STATIONS

Rates for extension stations are filed in Section 2. Extension stations will be provided where operating limitations permit but will be limited to four extension stations per one-party line, two extension stations per subscriber on a two-party line.

#SPECIAL CORDS **

(C)

The rates established in this tariff are for instruments equipped with cords six feet in length. Longer cords and retractable receiver cords will be installed by the Telephone Company, where conditions warrant their use for a flat charge to cover the cost of such cord plus an installation charge as shown in Section 3 if a special visit is required. The subscriber will be required to pay for replacement of the cord if it becomes unsatisfactory for service. **This equipment is obsolete, available only to existing stock.

(C)

JACK AND PLUG EQUIPMENT

Jack and plug equipment is designed to give access to a line at one or more points by means of a portable telephone equipped with a cord and plug to connect with jacks bridged to the line. The equipment will be installed under the following conditions and rates specified in Section 3.

For each telephone equipped with cord an plug, the regular monthly extension rate will apply.

When a jack is not located in the same building as the permanently located telephone, extension mileage will apply.

Jack and plug equipment is available on subscriber main station and branch exchange station lines, but not on PBX trunk lines. A main station must be bridged permanently across the lines.

When flush type jacks or concealed wiring are desired, the subscriber may be required to install all necessary conduit and to provide the desired type outlets at the desired locations.

These rates are applicable only to customers with service at December 31, 1982, or to customers taking service after that date utilizing embedded equipment.

(C) Indicates Change

Otto Telephone Company

Section 6
 2nd Revised Sheet 3
 Cancels Original and 1st Revised Sheet 3

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

BRIDGED LINE SERVICE

When, at the subscriber's request, two one-party lines are bridged for simultaneous ringing, the one-party for each line applies.

#KEY TELEPHONE SYSTEMS **

(C)

Key telephone systems are provided where special holding and intercommunicating service are desired. These systems are available in different combinations and are charged for at the following unit monthly rates with installation or move done on an actual cost basis. Equipment may or may not be located in base of telephone and is furnished subject to a minimum contract for one year.

These systems are provided on individual lines or private branch exchange extension lines at the applicable rates in addition to the following equipment charges:

Buttons or keys for pickup, cut-off, hold or signal	
Each	\$.25
Buttons with associated lamp50
Lamp signals.....	.25
Buzzers, each.....	.25
Wink hold, per line50
Intercommunicating line.....	1.00
Exclusion, per telephone50
Extension telephone.....	1.00
Common control equipment	3.50
Line lamp, busy lamp25
Automatic exclusion control unit, per line	1.25
Nine code, dial selective intercommunicating signal control unit, per line	4.00

** - This equipment is obsolete, available only to existing stock.

(C)

- These rates are applicable only to customers with service at December 31, 1982, or to customers taking service after that date utilizing embedded equipment.

(C) Indicates Change

Issued: July 8, 1983

Effective: July 28, 1983

Otto Telephone Company

Section 6
3rd Revised Sheet 4
Cancels 1st and 2nd Revised Sheet 4

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CUSTOMER PREMISE EQUIPMENT

All terminal equipment rates and regulations contained in this tariff will apply only to embedded customer equipment as of December 31, 1982 or to customers taking service after that date utilizing embedded equipment.

When terminal equipment is leased by the Telephone Company, it will be charged for at the following monthly rates, with installation done at rates shown in Section 3.

Hard of Hearing Receivers	\$.75
Touch Tone (R)	
Main Station.....	1.50
Extension station.....	.75
Inter-com (Key System).....	5.00
Slenderette.....	1.00
Speakerphone	5.00

(R) Registered Service Mark of AT&T Co.

SALE OF EMBEDDED CUSTOMER PREMISE EQUIPMENT

Embedded customer premise equipment will be sold to present or new customers at their request, as long as supply at December 31, 1982 lasts. The following sales prices apply:

Standard Rotary Dial Telephones.....	\$ 11.50
Standard Touch Tone Telephone.....	39.00
Slenderette - Rotary.....	29.50
Slenderette - Touch Tone	50.50
Mini-Wall - Rotary.....	35.25
Mini-Wall - Touch Tone	40.00
2-Line Touch Tone.....	59.25
Mickey Mouse Telephone.....	80.00
Snoopy Telephone.....	80.00
Key Sets	57.00
Speakerphone	132.25
Hard of Hearing Handset.....	36.00
Extra charge for set equipped with modular jack	1.00

The company may offer for sale certain items at prices which are above salvage but less than the prices set forth in this section, when the items are cosmetically damaged or display models.

Customers purchasing in-place sets, or sets from Company inventory for a new connection, may pay for such purchase over a three-month period. Payment may be made by cash, check or money order.

In-place sets carry a limited 30 day warranty and inventory sets a limited 90 day warranty. The company will repair or replace all sets during the warranty period at no charge to the customer

(C)
|
(C)

(C) Indicates Change

Issued: July 8, 1983

Effective: July 28, 1983

Armstrong Telephone
Company - North

Section 6
3rd Revised Sheet 5
Cancels 2nd Revised Sheet 5

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

TOLL RESTRICTION

Originating calls are restricted to either local calls and “911” only; local calls, IntraLATA calls and 911 only; local calls, Interstate calls and 911 only; or a combination of the aforementioned. Billing operator assisted calls are restricted.

1. Customers receiving Lifeline service can voluntarily request and receive toll blocking (call restriction) without a monthly charge. There will be no record order charge to add this restriction (blocking).

	Business	Residence
Toll Restriction Charge	\$3.50	\$3.50

(C)

(C)

(C) Indicates Change

Armstrong Telephone
Company - North

Section 6
1st Revised Sheet 6
Cancels Original Sheet 6

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

* * * (Removed COCOT Section) (C)

Reserved for Future Use

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY ASSISTANCE SERVICE

1. **General**

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. **Regulations**

a. **Monthly Call Allowance**

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

b. **Exceptions**

Charges for Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:

1. * * *
2. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
3. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. **Multiple Number Request**

A maximum of two requested telephone numbers per call are permitted.

3. **Rates**

	<u>Per Call</u>	
a. Where the customer direct dials Directory Assistance	\$.40	(I)
b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company Operator	\$.40*	(I)
c. Where the customer direct dials Directory Assistance from a Pay Telephone	\$.40	
d. Where the customer originates a Directory Assistance call from a Pay Telephone via a Telephone Company Operator.....	\$.40*	(I)

*Plus the applicable operator handled rate.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

OPERATOR SERVICES

A. **LINE STATUS VERIFICATION**

Upon customer request the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

B. **CALL INTERRUPTION**

Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

* * *

(C)

C. **OPERATOR CALLS**

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

Calling Card <u>Customer Dialed</u>	Operator <u>Station-to-Station #</u>	All Types <u>Person-to-Person</u>
\$.35	\$.90	\$ 2.50

- Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the tariff filed by AT&T Communications of Pennsylvania, Inc.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 2008: (C)

Per residence access line, per month	<u>\$0.08</u>	
Per business access line, per month	<u>\$0.08</u>	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local fat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff.

(C)

The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

PROVISIONS FOR CALLED ID - PER-LINE AND PER-CALL BLOCKING

Customers served by central offices where transmittal of originating telephone numbers is permitted for Caller ID display purposes have two blocking options available for their use:

1. Per-Line Blocking

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all outgoing calls. The Per-Line Blocking feature may be de-activated at any time by customers on a call-by-call basis through the activation of a special code. Per-Line Blocking is provided free of any recurring charge, but is a special feature which must be ordered by customers.

The Telephone Company will install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on customer lines will be completed at no charge.

Per-Line Blocking will not prevent the display of originating telephone numbers to 9-1-1 emergency service providers, 800 or 900 numbers.

Per-Line Blocking is not available on pay telephones.

(C)

2. Per-Call Blocking

Per-Call Blocking will prevent the display of customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Telephone Company.

Per-Call Blocking will not prevent the display of telephone numbers to 9-1-1 emergency service providers, 800 or 900.

Per-Call Blocking is also available to all pay telephone.

(C)

3. Special Provisions

In cases where Telephone Company customers are victims of domestic violence, or are representatives of domestic violence agencies, or are representatives of emergency service agencies, calls placed through a live operator in order to protect the identity of the calling party will be completed without the application of an operator service charge. Qualifying customers may need to notify the Telephone Company to request this credit if the service charge cannot be waived at the time the call is being placed.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS SERVICES

A. Definitions

CALLER ID

Caller ID service allows a customer to receive the telephone number of the calling party. The calling telephone number will be forwarded from the terminating central office to compatible customer-provided display equipment. The calling telephone number will be delivered during the first silent interval of ringing. The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and nonpublished telephone numbers. If the calling telephone number is not available, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone by utilizing either per-line blocking or per-call blocking as referenced on Sheet 11 of this section.

RETURN CALL

Return call service allows a customer to automatically return the most recent incoming call, whether it was answered or not. The customer dials a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

REPEAT CALL

Repeat call service allows a customer to automatically redial the last number dialed, provided there have been no intervening calls. If the called line is found busy, a 30-minute queuing process begins. The calling party is then given an indication that the Network will attempt to set up the call when the called line is idle. The Network periodically tests the busy/idle status of the called line until both lines are found idle or the queuing process expires.

CALL TRACE

Call trace service allows a called party to initiate an automatic trace of the last call received. After receiving the call, which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Telephone Company. The customer using Call Trace is required to contact the Telephone Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

(C)

(C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS SERVICES (Cont'd)

A. Definitions (cont'd)

CALL WAITING

This service provides a tone signal to indicate to the customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers through the hold/recover mechanism.

THREE WAY CALLING

This service allows an existing call to be held while a second telephone call is made and then added to the existing connection. The customer pays for calls placed from his/her telephone to the other telephone on the connection.

CALL FORWARDING

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specified line served by the same office or by another office. The customer may have to activate and deactivate the forwarding function and specify the desired terminating address during each activation procedure. Call originating capability is not affected by Call Forwarding.

The calling party is billed for that part of the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

CALL FORWARD BUSY

Call Forward Busy automatically reroutes an incoming call to a customer-predesignated number when the called number is busy or does not answer.

CALL FORWARD NO ANSWER

Call Forward No Answer automatically reroutes an incoming call to a customer-predesignated number when the called number does not answer within the number of rings programmed by the Company.

CALL FORWARD BUSY/NO ANSWER

Call Forward Busy/No Answer automatically reroutes an incoming call to a customer-predesignated number when the called number is either busy or does not answer within the number of rings programmed by the Company.

(C)

(C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS SERVICES (Cont'd)

A. Definitions (cont'd)

REMINDER SERVICE

Reminder Service allows a customer to dial an access code, receive a second dial tone, and then dial a time at which a reminder call is desired. At the entered time, a call is automatically originated. When the call is answered, a tone or announcement is applied to the line. The desired time must be entered in 24-hour format, e.g., 6:30 p.m. is 1830. The customer can cancel or change a wake up request once it is entered.

DISTINCTIVE RINGING

Distinctive Ringing provides a distinctive ringing pattern to the subscribing customer for calls received from up to ten specific telephone numbers. The customer creates a screening list of telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting and a call is received from a telephone number on the Distinctive Ringing screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Distinctive Ringing screening list also appears on the Selective Call Forwarding list, the Selective Call Forwarding will take precedence. Likewise, when the same number is shown on the Selective Call Rejection list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt group.

SPEED CALLING

This service permits the dialing of pre-selected telephone numbers by means of an abbreviated code. This feature is available in either an 8-number or 30-number capacity.

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS SERVICES (Cont'd)

A. Definitions (cont'd)

NO SOLICITATION

No Solicitation allows a customer to prevent incoming calls from ringing their line by diverting them to a tone or recorded announcement (determined by Company facility specifications). A personal identification number (PIN) is provided to the customer, which will override the No Solicitation feature and allow the call to ring to the premises.

NO SOLICITATION ENHANCED

No Solicitation Enhanced allows a customer to prevent incoming telemarketing calls from ringing their lines by diverting all calls to a recorded announcement which states: "You have called a number which does not accept calls from telemarketers. All other callers may press '1' if you wish to complete the call." According to FCC Rules, Section 64.1200(e)(2)(iii), telemarketers must record and maintain a list of those consumers who do not wish to receive calls from telemarketers.

The No Solicitation Enhanced feature can be activated and deactivated (turned on/off) by the customer by pressing a code. No Solicitation Enhanced is not available from rotary phones.

CALLER ID WITH NAME

Caller ID with Name service allows a customer to receive the telephone number and name of the calling party. The calling telephone number will be forwarded from the terminating central office to compatible customer-provided display equipment. The calling telephone number and name will be delivered during the first silent interval of ringing. The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and non-published telephone numbers. If the calling telephone number is not available, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone number and name by utilizing either per-line blocking or per-call blocking as referenced on Sheet 11 of this section.

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS SERVICES (Cont'd)

A. Definitions (cont'd)

CALL WAITING ON CALLER ID

Call Waiting on Caller ID alerts the customer of an incoming call using the Call Waiting tone and it displays the calling party's name and telephone number on the Caller ID box or telephone. The customer can then decide whether or not to take the incoming call. The customer must subscribe to both Call Waiting and Caller ID With Name and have a Call Waiting compatible Caller ID box or telephone to use this feature.

ANONYMOUS CALL REJECTION

Anonymous Call Rejection (ACR) provides a customer with the ability to reject calls from callers who have blocked the display of their telephone number on outgoing calls and can be activated and deactivated by dialing a specific code. ACR is initially provided in the deactivated mode. The ACR will remain either on or off until the customer makes a change by dialing the special code. The customer will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID customer that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. Blocked calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls. The customer's telephone does not ring.

Caller ID Service, Per-Call Blocking and Per-Line Blocking can be used by customers with pushbutton or dial pulse (rotary) telephones.

SELECTIVE CALL ACCEPTANCE

This service allows the customer to selectively program a list of up to twelve telephone numbers from which the customer wishes to receive calls. This list can only be created from and for telephone numbers located in the appropriately equipped central offices. Only calls from those telephone numbers in the screening list may be accepted. An incoming call from a telephone number that is not on the screening list is routed to an announcement stating that the called party does not wish to receive the call.

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS SERVICES (Cont'd)

A. Definitions (cont'd)

SELECTIVE CALL FORWARDING

This service allows the customer to select a maximum of twelve telephone numbers for forwarding. The customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped central offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number. For calls from a line within multi-line hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

SELECTIVE CALL REJECTION

This service allows the customer the ability to prevent incoming calls from specified telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an Announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Selective Call Forwarding and/or Selective Call Acceptance and the same telephone numbers appear on those screening lists, Selective Call Rejection will take precedence. This service will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group.

SELECT DELUXE

This service is a package of services including Caller ID, Caller ID on Call Waiting, Reminder Service, Three Way Calling, Return Call, Repeat Call, Speed Call 8, No Solicitation, and Voice Mail Deluxe 60/90.

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS SERVICES (Cont'd)

A. Definitions (cont'd)

5 FEATURES PACKAGE

This service is a package that allows customers to choose five (5) services from the list below: Anonymous Call Rejection, Caller ID with Name, Call Waiting, Caller ID on Call Waiting, Call Forwarding, Call Forwarding Busy, Call Forwarding No Answer, No Solicitation, Distinctive Ring, Do Not Disturb, Reminder Service, Repeat Call, Return Call, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Speed Call 30, Three Way Calling, Voice Mail Deluxe (60/90).

DO NOT DISTURB

This service allows customers to temporarily reject all incoming calls. Incoming calls will go to voicemail, if you subscribe to that service, or the caller will receive a message that you are presently not accepting calls. This service is not compatible with the No Solicitation feature.

HUNT SERVICE

Hunt Service provides a search for an idle (non-busy) line within the customer's service group to which a call can be completed if the dialed number is busy. Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional lines of the group are termed auxiliary lines. Monthly rates for this service are billed per line of the service group.

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS SERVICES (Cont'd)

B. Special Conditions and Limitations

1. Special Conditions for Caller ID:

- a. An originating caller's data may not be displayed to the called party under the following conditions:
 1. The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
 2. The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 3. Identification of specific stations or extensions served by a PBX or Key System is not possible. The main directory or subtending number of the PBX or Key System will be displayed.
 4. Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
 5. The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
 6. The calling party has activated blocking.
 7. Caller ID services do not display a directory number for operator assisted calls, calls marked private by the originator or calls originating from pay stations.

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS SERVICE (Cont'd)

B. Special Conditions and Limitations (cont'd)

1. Special Conditions for Caller ID (cont'd):
 - b. The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:
 1. If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
 2. ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
 3. Caller ID services are available on all long distance calls where technically feasible.
 4. All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
 5. All calling data will be passed, even for customers who do not subscribe to Caller ID.
 6. Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call Blocking.)
2. Limitations of Class Services: (C)

The management of these services is possible only:

 - a) Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
 - b) When both the call originating customer and the call terminating customers are served from different central offices equipped for Class Features and are linked by appropriate facilities; (C)

MISCELLANEOUS SERVICE AND EQUIPMENT

CLASS SERVICE (CONT'D)

B. Special Conditions and Limitations (cont'd)

2. Limitations of Class Services: (cont'd)

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of Class Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with Class Features.

Some services are available on a usage sensitive basis with a per activation rate.

C. Monthly Rates

	<u>Residence</u>		<u>Business</u>	
	<u>Monthly</u>	<u>Per Use</u>	<u>Monthly</u>	<u>Per Use</u>
Caller ID*	4.50	n/a	4.50	n/a
Return Call	2.50	.50	2.50	.50
Repeat Call	2.75	.50	2.75	.50
Call Trace	n/a	1.50	n/a	1.50
Call Waiting	3.50	n/a	3.50	n/a
Three Way Calling	2.50	.50	2.50	.50
Call Forwarding	1.75	n/a	1.75	n/a
Call Forward Busy	1.50	n/a	1.50	n/a
Call Forward No Answer	1.50	n/a	1.50	n/a
Call Forward Busy/No Answer	2.50	n/a	2.50	n/a
Reminder Service	1.75	n/a	1.75	n/a
Distinctive Ringing	3.00	n/a	3.00	n/a
Speed Calling				
-Speed Calling 8	1.75	n/a	1.75	n/a
-Speed Calling 30	3.25	n/a	3.25	n/a
No Solicitation	5.00	n/a	5.00	n/a
No Solicitation Enhanced	5.00	n/a	5.00	n/a
Caller ID with Name	6.00	n/a	6.00	n/a
Call Waiting on Caller ID	9.50	n/a	9.50	n/a
Anonymous Call Rejection	3.00	n/a	3.00	n/a
Selective Call Acceptance	3.00	n/a	3.00	n/a
Selective Call Forwarding	3.00	n/a	3.00	n/a
Selective Call Rejection	3.00	n/a	3.00	n/a
Select Deluxe	9.95	n/a	9.95	n/a
5 Features Package	7.95	n/a	7.95	n/a
Do Not Disturb	3.00	n/a	3.00	n/a
Hunt Service	1.75	n/a	1.75	n/a

* * *

(C) Indicates Change

(C)

(C)
(C)

MISCELLANEOUS SERVICE AND EQUIPMENT

911 TARIFF LANGUAGE

1. **Glossary of Terms**

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with ‘service provider’.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company’s rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

2. **Regulations**

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company’s liability and insurance provisions are fully stated in Pa. P.U.C. No. 2, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider’s control prevent service restoration.

MISCELLANEOUS SERVICE AND EQUIPMENT

911 TARIFF LANGUAGE (cont'd)

2. Regulations (cont'd)

- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

Otto Telephone Company

Section 7
3rd Revised Sheet 1
Cancels 1st and 2nd Revised Sheet 1

PRIVATE BRANCH EXCHANGE SERVICE

Private branch exchange service is provided, where required, subject to the following regulations and rates.

A. Monthly Rates for Services and Equipment:

Trunk lines are charged at the rate shown in Section 2.

Rates for stations as listed below include circuits connecting stations on the same premises in the same building with the branch exchange switchboard. For circuits to stations on other premises or in other buildings, extension line mileage charges apply as shown in Section 4.

Class A and B Systems are provided only upon a contract for a minimum period of one year.

#Class A Systems - Cordless Switchboards **

Capacity 20 station lines, 5 trunks.....	\$15.00	(C)
Stations	\$1.00	

#Class B Systems - Non multiple Cord Switchboards **

Switchboard with capacity of 50 station lines and 10 trunks, or less, each position.....	\$20.00	(C)
---	---------	-----

Switchboard with capacity of 100 station lines and 10 trunks, or less, each position.....	\$25.00
--	---------

Switchboard with larger capacity than the 100 station line type, each position.....	\$30.00
--	---------

Stations	1.00
----------------	------

** - This equipment is obsolete, available only to existing stock.

- These rates are applicable only to customers with service at December 31, 1982, or to customers taking service after that date utilizing embedded equipment.

(C) Indicates Change

PRIVATE BRANCH EXCHANGE SERVICE (C)

(Continued)

B. Installation Charges and Moving Charges:

An installation charge is made for each trunk line and each station as shown in Section 3, but no installation charge is made for switchboards.

In addition to the charges provided above, an installation charge may be made on systems where the installation is unusually expensive because of excessive distances from the switchboard to stations or difficulties in placing the equipment and wires.

Switchboard moves are charged for at actual cost. Stations are moved at the established charges for moving telephones as set forth in Section 3 of this tariff.

C. Battery and Ringing Power:

Battery power is furnished without charge within the base rate area; beyond the base rate area battery power is furnished only by special agreement.

Ringing power is furnished without charge within the base rate area; beyond the base rate area exchange line mileage rates apply for the necessary circuit.

If commercial power is required, it is supplied by the subscriber at his expense, at a voltage of approximately 110 and a frequency of 60 cycles. If the power supplied by the subscriber differs from the above, an extra charge is made based upon the cost of the special equipment required to convert the power to the needs of the telephone apparatus over the cost of the equipment ordinarily required.

(C) Indicates Change

PAY TELEPHONE LINE SERVICE

(C)

A. GENERAL

1. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
2. Pay Telephone Line Service:
 - a. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
 - b. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
 - c. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
 - d. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
 - e. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
 - f. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
 - g. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
 - h. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.
 - i. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.

(C) Indicates Change

Supplement No. 92 - Telephone – PA P.U.C. No. 2

Armstrong Telephone
Company – North

Section 8
1st Revised Sheet 2
Cancels Original Sheet 2

PAY TELEPHONE LINE SERVICE (cont'd)

A. GENERAL (cont'd)

- j. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

B. REGULATIONS AND RATES

1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's, Tariff - Telephone PA P.U.C. No. 2, Section 2.
2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
3. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.
4. The business touch tone rate listed in Section 6 of this Tariff applies to Pay Telephone Line Service, if requested by the customer.
5. Directory assistance charges of \$0.40 per call apply to Pay Telephone Access Lines. (I)
6. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
7. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

C. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

1. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.

(I) Indicates Increase

PAY TELEPHONE LINE SERVICE (cont'd)

(C)

C. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

- a. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
- b. Incoming Blocking - blocks all incoming calls.
- c. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).
- d. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

1. Rates:

		Monthly	Non-recurring
a.	Incoming/Outgoing Screening	\$ 5.00	\$10.00
b.	Incoming Blocking	3.00	10.00
c.	Outgoing Blocking	3.00	10.00
d.	Coin Supervision Additive	2.21	N/A

(C)

(C) Indicates Change

Otto Telephone
Company

Section 9
1st Revised Sheet 1
Cancels Original Sheet 1

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT

GENERAL

Customer-provided equipment may be used with the facilities furnished by the Telephone Company, for telecommunication services, provided that such equipment will be connected, maintained and operated as specified in this tariff.

Where the use of any customer-provided terminal equipment involves direct electrical connection to the facilities of the Telephone Company, such connection shall be made through a connecting device furnished and installed by the Telephone Company.

The customer is not permitted to create additional channels from facilities provided by the Telephone Company, or to resell or share services with another party through extension of customer provided channels, or equipment, except as otherwise provided in this tariff.

If customer provided equipment is used in violation of the provisions of this tariff, the Telephone Company will take such action as it deems necessary for the protection of service.

After notification by the Telephone Company of such violation, the customer shall discontinue such use and confirm in writing to the Telephone Company within 10 days that such violation has ceased. Failure of the customer to conform to these requirements shall result in suspension of service.

COMPANY RESPONSIBILITY-LIMITATIONS

Party-line customers may purchase their own customer premises equipment from either the telephone company or other vendors. However, because of potential compatibility problems, the customer is urged to investigate such problems with the telephone company before making purchase. (C)

If purchased or leased party-line equipment that is compatible with telephone company facilities, requires further modification because of any new arrangements of facilities by the telephone company, the telephone company is responsible for such modification.

Should customer purchase party-line equipment from another vendor, the telephone company will make a reasonable effort to modify the equipment to make it compatible for a charge of \$15.00, plus time and material. This equipment should as a minimum include changeable ringer leads, 3 conductor cords, removable housing, and have a wiring conversion chart.

Party-line customer may not use automatic answering devices which answer any ring on the line, nor automatic dialers which seize the line externally from the telephone.

(C) Indicates Change