



HOLD ON!

You must activate your Enhanced Wi-Fi equipment through your Armstrong account before plugging it in to an electric outlet! Please follow the Activation and Installation Instructions inside.

zoom

ENHANCED WI-FI

Activation and Installation Instructions

FOR CUSTOMERS WITH EXP

Have questions or need support?

Please call 1-877-486-4666

or

Visit

ArmstrongOneWire.com/SelfInstall

or

Scan the code



1 Before starting installation, please verify that you have:

- Pod and two 6' Ethernet cords
- Email and password that you set up during order
- Getting Started Guide

2 To start the activation process go to <https://ArmstrongOneWire.com/ZoomActivate>

- Log in to your account
- Verify the serial number for pod
- Click Continue to activate pod

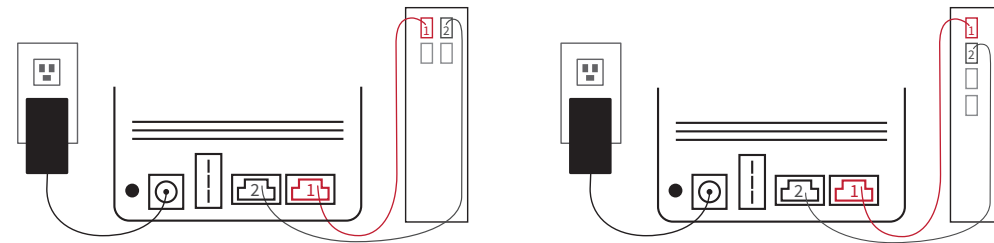
3 Plug Ethernet cable into port 1 of your Armstrong router or modem

Plug other end of Ethernet cable into right Ethernet port of the pod

Plug the second Ethernet cable into port 2 on the modem.

Plug other end into left port of the pod

Your modem will have one of these two configurations:



4 Download the HomePass by Plume® app



Sign in to the app using the email and password that you set up during the order process

Congratulations! Now you're ready to take control of your internet!

 See the Getting Started Guide for more information



5 If your EXP equipment is giving an error message after you have completed your activation and installation, please complete the following steps:

- Ensure you have connected BOTH ethernet cords as pictured above
- Reset your Main EXP box by pulling its power cord out for 10 seconds and plugging it back in
- Reset any other box still impacted by an error in the same manner as Step 2. The power cord is the small, circular cord on the far right as you are looking at the back
- If you are still experiencing any errors, please reach out to us at 1.877.277.5711

POD PLACEMENT TIPS

Every house is different so the placement of your pod is important.

 Here are a few tips to enhance your Wi-Fi coverage:

- Be sure to place your pod on an inside wall to get the best experience
- Avoid placing pod behind obstructions like furniture and appliances
- Place pod in an outlet that is not controlled by a switch
- Turn off additional Wi-Fi networks to avoid interference

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