

ONLINE ACCOUNT MANAGEMENT



Account.ArmstrongOneWire.com

Download our free app!



Armstrong Account Login _____

User name _____

Password _____

PIN# _____

Account email _____

CUSTOMER SERVICE & SUPPORT

1.877.277.5711 • OneWire.help • info@ZoomInternet.net

Armstrong Internet _____

Wi-Fi Network Name (SSID) _____

Wi-Fi Network Password _____

Plume® Home™ app _____

App login _____

App password _____



ARMSTRONG® INTERNET

SELF-INSTALL INSTRUCTIONS

THANK YOU

FOR CHOOSING THE BEST
INTERNET WITH ENHANCED WI-FI
FOR YOUR HOME!

ARMSTRONG®
KEEPING YOU CONNECTED

ARMSTRONG[®] INTERNET

WITH ENHANCED WI-FI

INSTALLATION INSTRUCTIONS

WHAT'S INCLUDED:

- A. Armstrong modem
- B. Modem power supply
- C. Pod(s)
- D. Pod power supply
- E. Coax cable
- F. Ethernet cable

WHAT YOU NEED:

- Your Plume Home™ app email address/user name which is the email you provided with your order, and can be found on the "Important Information" form in this box
- The Plume Home™ app
Follow the installation steps and download the app when prompted



Scan the code to download the Plume Home™ app, available for both iOS and Android

Have questions or need support?

Or visit
[ArmstrongOneWire.com/
Selfinstall](http://ArmstrongOneWire.com/Selfinstall)

Or call
1-877-486-4666

INSTALLATION STEPS

- 1 Connect coax cable to the back of the modem.

Connect the other end of the coax cable to the cable outlet.

Plug in the cable modem power supply to the back of the cable modem.

Plug the power supply into the electrical outlet.

- 2 You will need to wait for the modem to connect. This usually takes 3 to 5 minutes. The first 4 lights will be solid once the modem is connected. If the (↑) and (↓) lights are flashing blue, the modem is taking an update. This can take up to 20 minutes.

**The first 4 lights must be solid before continuing.*

- 3 Connect the ethernet cable to **port 1** on the back of the cable modem.

Connect the other end of the ethernet cable to the **right port** on the back of the pod.

Connect the pod power supply to the power port on the pod.

Plug the power supply into the electrical outlet.

Lights will flash off and on.

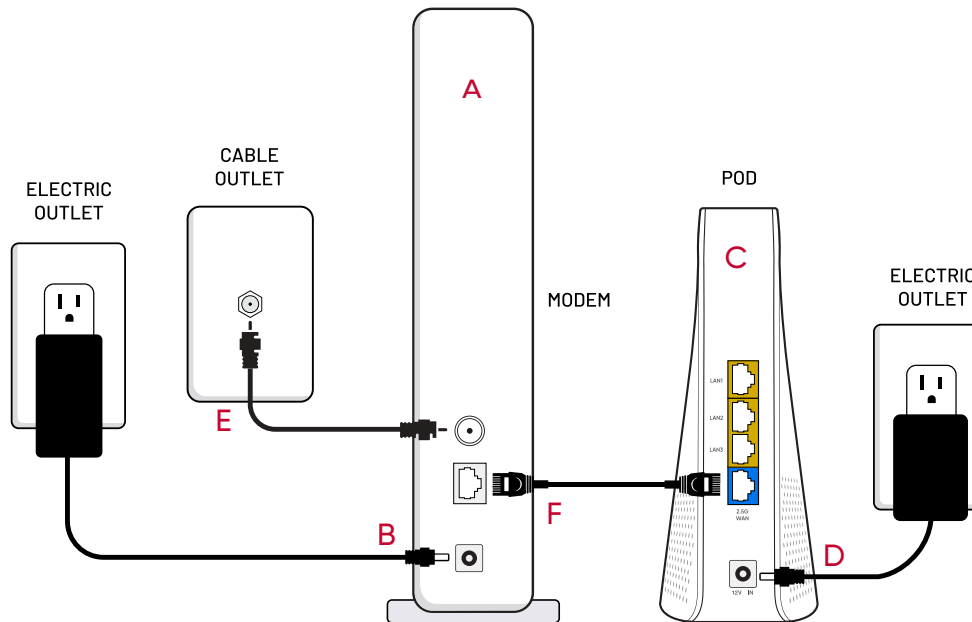
Once the lights are off, the pod is online.

This usually takes 3 to 5 minutes.

- 4 Download the Plume Home™ app.

Sign in to the Plume Home™ app with your email address/username that was provided with your order, located on the Important Information form in this box (**DO NOT** create a "New Account.")

- 5 If you have a second pod, install the pod in a different room following the pod placement tips below.



POD PLACEMENT TIPS

Every house is different so the placement of your pod(s) is important.

- Be sure to place the pods on inside walls to get the best experience.
- For best coverage, pods should be a maximum of 30 feet apart.
- Avoid placing pods behind obstructions like furniture and appliances.
- Place pods in an outlet that is not controlled by a switch.
- Turn off additional Wi-Fi networks to avoid interference.

ARMSTRONG[®]

SiK Modem and WiFi Instructions 05.2026